

ГОДИШЕН ИЗВЕШТАЈ  
RAPORTI VJETOR  
ANNUAL REPORT

2016



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Kryqi i kuq i Republikës së Maqedonisë  
Macedonian Red Cross

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# INTRODUCTION

*In order to be big you need to do small things that would contribute for positive change in the life of the people. Macedonian Red Cross through the network of Red Cross branches and the City Red Cross of Skopje continued to be present in the everyday life of the people that encountered different challenges and with the help of its volunteers, managed to wake up the smiles on the faces of the people who thought that they are forgotten by everybody. Macedonian Red Cross gave contribution in the promotion of volunteer initiatives among the youth in order to raise their interest for humanitarian work and positive step forward in their lives. We thought the youngest about the positive values in life and we encouraged them to get together and to implement positive things in the local communities.*

*Our organization gave special contribution in the promotion of safe living and implementation of health-preventive activities for protection of the life and health of the people. We promoted blood donation and we were teaching the people how to administer first aid. We thought the youngest how to protect themselves from different diseases and how to respect each other. We were in the villages and the cities and we were teaching the population how to cope with health challenges that come as a result of the modern life.*


*The social activities were also important segment of our work in the past year. We were together with the people in third age, with the street children, with the handicapped, social cases, homeless people, and the lonely and separated as a result of migrations. Together with our partners from the corporate sector, and the partner organizations from our Movement and international agencies, we managed to provide significant support for implementation of different initiatives for improvement of the life of different categories of population.*

*With the enormous support from our partners and the population of the Republic of Macedonia we were together with the people from the flooded regions from Skopje and Tetovo and we helped them when it was most difficult for them. Our support for this target group still lasts thanks to the provided donations from the partner organizations. Our staff and volunteers continued to be the closest people that migrants can count on. They tried to improve their life in the reception centres and also to meet the priority needs of the irregular migrants that continue illegally to move on for better future on the Balkan route towards West-European countries.*

*We also did dissemination, restoring family links and water safety and mountain rescue. We were active in the area of raising public awareness on climate change and disaster risk reduction. And many other things.*

*We would like to invite you to visit the pages of our annual report and to get familiar with the work of Macedonian Red Cross in 2016 and to read about our accomplishments, our challenges and our modest contribution for better tomorrow of thousands of people that were beneficiaries of our services.*

  
Dr. Milcho Trajkov  
President

  
PhD. Sait Saiti  
Secretary General



## CAPACITY BUILDING OF THE NATIONAL SOCIETY AND INTERNATIONAL PARTNERSHIP COOPERATION

The development activities of the national society in 2016 were focused on improvement of the capacities of the organization and promotion of the quality of services for different target groups of beneficiaries. The key activities in the reporting year were aimed at ensuring partnership support for the programmes of the national society, promotion of the skills and competencies of the human resources and incorporation of new development methodologies in the operation of the national society.

The year was marked by several bigger operations for provision of support for the affected population from the floods in Skopje and Tetovo region and the operation for provision of support to the migrant population that is transiting or temporarily staying in the Republic of Macedonia. In this regard, the national society had numerous contacts and activities for provision of international assistance from the partners. Some of the international assistance was targeted for improvement of the operational capacities of the national society in order to be able to better cope with all the challenges in the operation.

Some of the more important activities in the area of organizational development and international cooperation in 2016 are presented below:

**Visit of Austrian Red Cross delegation.** Macedonian Red Cross was visited by a delegation of the Austrian Red Cross in the period of February 7-11. The purpose of the visit was development of EU application for the Madad Fund. During the visit, several meetings were organized with different international and domestic organizations and state institutions and the working group worked on the development of the project application for provision of possible support for the migrant population in the Republic of Macedonia.

**Memorandum for cooperation with the university „St. Climent Ohridski” – Bitola.** Macedonian Red Cross represented by the secretary general PhD. Sait Saiti and the University “St. Climent Ohridski” – Bitola represented by the Dean Prof. Dr. Sasho Korunovski signed a memorandum of understanding on 16.03.2016, which confirms and enhances the cooperation between the two institutions. The cooperation will be focused in the area of promotion of voluntary blood donation, implementation of first aid activities, promotion of social inclusion, promotion of the fundamental principles of the Movement, implementation of activities for raising public awareness on protection and self-protection in case of disasters, etc..

**Memorandum for cooperation with the university „MIT” – Skopje.** Macedonian Red Cross represented by the secretary general PhD. Sait Saiti and the University “MIT” – Skopje represented by the Prof. Dr. Marijan Stevanovski, signed a memorandum of understanding on 30.03.2016, for cooperation between the two institutions. The cooperation will be focused in the area of promotion of voluntary blood donation, implementation of first aid activities, promotion of social inclusion, and culture of non-violence, promotion of the fundamental principles of the Red Cross/Red Crescent Movement, promotion of human values



implementation of activities for raising public awareness on protection and self-protection in case of disasters. The main objective of this Memorandum is to encourage the educational system in the Republic of Macedonia actively to participate in the numerous actions implemented by Macedonian Red Cross that are of humanitarian nature.

**Working meeting on migration.** In the period of 30.03.2016 - 02.04.2016 two-member delegation of Macedonian Red Cross attended the coordination meeting on migration in Vienna, Austria. The main objective of the meeting was exchange of experiences in regard to the operation for the migrant population in the Europe region. The meeting was organized by the International Federation of Red Cross and Red Crescent Societies, International Committee of the Red Cross and the Austrian Red Cross. The topics for discussion on the meeting were provision of health care, restoring family links, humanitarian assistance and logistics, care for target communities, and the revision of the emergency appeal. Macedonian Red Cross had a presentation on the health care services provided for the migrants in the Republic of Macedonia.

**Signed cooperation agreement with Peace Corps.** Macedonian Red Cross, represented by the secretary general PhD. Sait Saiti and Peace Corps Macedonia represented by the Manager Mark Hanafin signed a cooperation agreement on 05.05.2016 which expresses intention of both parties to cooperate through implementation of the programme for development of the communities and appointment of Peace Corps volunteers for implementation of activities in the Macedonian Red Cross branches for provision of assistance to different target groups.

**Coordination meeting with the Macedonian Red Cross branch secretaries.** In the period of 29-31 May, Macedonian Red Cross had a coordination meeting with the Macedonian Red Cross branch secretaries. Total of 32 branch secretaries attended the meeting. The main topics for discussion on the meeting were the migration crisis, volunteer management, blood donation, first aid, promotion of the normative framework of the national society.

**Acknowledgment from the Army of the Republic of Macedonia.** On the occasion of the marking of the National Day of the Army of the Republic of Macedonia, August 18, the Chief of Staff of the Army of the Republic of Macedonia presented the Golden Pin of the Army of the Republic of Macedonia to PhD Sait Saiti, Secretary General of Macedonian Red Cross for the excellent partnership relations, coordination and cooperation with the Macedonian Red Cross.

**Working meeting with the Ambassador of Israel to the Republic of Macedonia.** On September 19, 2016 Macedonian Red Cross was visited by the Ambassador of Israel, His Excellency Dan Orian. The high guest was received by the President of Macedonian Red Cross D-r Milcho Trajkov and the Secretary General PhD Sait Saiti. During the meeting the guest had the opportunity to hear about the work of Macedonian Red Cross and the possibilities for establishing closer cooperation with the Magen David Adom of Israel and implementation of joint initiatives, particularly among young people for promotion of peace and tolerance and human values among the youth. The Ambassador Dan Orian expressed gratitude for the cooperation with the Red Cross Branch Bitola for the implementation of the project for restoration of the Jewish cemetery in Bitola.





**Study visit to Slovenian Red Cross and Croatian Red Cross.** In the period of 08.09-12.09.2016 delegation from Macedonian Red Cross conducted study visit to Slovenian Red Cross and Croatian Red Cross. The main objective was exchange of experiences and good practices related to the operation with the migrant population on the Balkan route. During the visit the representatives of the national societies exchanged experiences in different programme areas and also spoke about the challenges that they encounter in the daily operation in different programme areas. The working meetings were organized in Ljubljana and Zagreb in presence of the highest management representatives of the national societies.

**Cooperation with the Union of associations of pensioners of Macedonia.** On 18.10.2016, Macedonian Red Cross was visited by a delegation of the Union of associations of pensioners of Macedonia headed by the President Mr. Dragi Argirovski. On the occasion of the 70th anniversary (1946-2016) of the foundation of the Union of associations of pensioners of Macedonia the President Dragi Argirovski presented an anniversary plaque to the Secretary General of Macedonian Red Cross PhD Sait Saiti for the contribution of the Red Cross for the development of the pensioners' organization in the Republic of Macedonia.

**Bilateral visit of the Croatian Red Cross.** In the period of October 20-23, 2016 Macedonian Red Cross was visited by a high delegation of the Croatian Red Cross headed by the President D-r Josip Jelic. During the visit the guests had several working meetings with the management of Macedonian Red Cross and discussed the current cooperation and the possibilities for promotion of the cooperation in the forthcoming period. During the stay in Macedonia, the guests visited the headquarters of the national society, the City Red Cross of Skopje, and the Red Cross branches of Ohrid and Bitola.

**Coordination meeting with the Macedonian Red Cross branch secretaries.** In the period of 07-09.11.2016, Macedonian Red Cross had a coordination meeting with the Macedonian Red Cross branch secretaries. Total of 30 branch secretaries attended the meeting. The main topics for discussion on the meeting were the annual plan of action for 2017, the partnership meeting, the project for assessment and analysis of the operation of Macedonian Red Cross branches, the migration crisis, the activities for provision of support to the flooded population in Skopje region and Tetovo region, presentation of the new statutory amendments and regular coordination meeting and discussion of programme issues such as blood donation, first aid and other development issues.

**Signing of memorandum for cooperation with the French Embassy.** On, 25.11.2016, Macedonian Red Cross, represented by the Secretary General PhD. Sait Saiti and the Embassy of the Republic of France, represented by the Ambassador Christian Thimonier, signed a memorandum for cooperation between Macedonian Red Cross and the Embassy of France. During the visit, the Secretary General Sait Saiti gave short overview about the current activities of Macedonian Red Cross and discussed the past cooperation with the French Embassy and the plans and possibilities for promotion of the cooperation between Macedonian Red Cross and the French Embassy in Macedonia.







**Study visit to the Austrian Red Cross and the Croatian Red Cross.** In the period of 07.12-12.12.2016 delegation of Macedonian Red Cross conducted study visit to the Austrian Red Cross and Croatian Red Cross. The main purpose of the visit was exchange of experiences and good practices for provision of support to the migrants on the Balkan route.

The visits were excellent opportunity for exchange of experiences within the programme activities of the national societies and also spoke about the challenges that they encounter in the daily operation in different programme areas. The working meetings were organized in Vienna and Zagreb in presence of the highest management representatives of the national societies. Special focus in the discussions was on the current operation for provision of support to the migrants.

**Sessions of the Executive Board and the Assembly of Macedonian Red Cross.** In the course of 2016 Macedonian Red Cross held eight sessions of the Executive Board and two sessions of the Assembly. Numerous documents and decisions were discussed and reached related to the operation of the national society.

**Visits of representatives of the International Committee of the Red Cross and the International Federation of Red Cross and Red Crescent Societies.** In the course of the year the national society was visited on many occasions by representatives of the International Committee of the Red Cross and the International Federation of Red Cross and Red Crescent Societies for purpose of coordination of the operation for provision of assistance to the migrant population that is staying or transiting through the Republic of Macedonia.

**Assessment and analysis of the operation of Macedonian Red Cross branches and the City Red Cross of Skopje.** In the period of April – December 2016 Macedonian Red Cross conducted the fourth Assessment and analysis of the operation of Macedonian Red Cross branches and the City Red Cross of Skopje for the period 2012-2015. The project was financed by the German Red Cross. In frames of the project numerous field visits were conducted to all Macedonian Red Cross branches and the City Red Cross of Skopje and interviews were conducted with the governing and management structure of the branches. The project teams also conducted focus group survey with representatives of the executive board, the assembly, the youth and the volunteers of each Red Cross branch. For the project objectives, the working group also conducted survey with external partner organizations in the municipalities in order to hear the opinion of the partners about the work of the Red Cross on local level. Trilingual report of the Assessment was published in 360 copies.

**Revisions of Macedonian Red Cross Statutes.** The national society established a working group comprised of different representatives from the national society from all structural levels which actively worked in the course of 2016 on revision of the text of the Statutes of the organization. During the year the working group had several meetings and discussed the amendments and additions to the statutory text and consulted several statutes of different national societies from the International Red Cross and Red Crescent Movement and the guidelines from the Joint Statutory Commission of the International federation of Red Cross and Red Crescent Societies and the ICRC. The new text of the Statutes is expected to be finalized in the beginning of 2017.

## INFORMATION AND COMMUNICATION

Information and public relations represented integral part of the overall efforts of the organization targeted for promotion of the transparency and reporting and improvement of the image of the national society. In frames of the information activities the national society regularly informed the public about its work. In our operation we used modern tools for information sharing in order to raise public awareness on important issues. The external communication was done through press releases and information shared with the electronic and printed media, as well as press conferences and briefings.

### **Social networks of the national society.**

The redesigning and the updating of the web page and the Facebook page of Macedonian Red Cross enabled sharing of different interactive information about the Red Cross activities for different target groups of visitors. The interac-

tive content of the web page was very interesting for people with different backgrounds since they were able to regular follow different types of activities of the national society which were of their interest. Volunteers and interested citizens visited the pages so they could inform themselves about different events of the Red Cross as well as places for donation and involvement in the Macedonian Red Cross activities.

### **E – Newsletter**

The weekly electronic newsletter of Macedonian Red Cross is a traditional successful ten year old tool for sharing information with our volunteers, partners and supporters about activities that have been implemented on local, national and international level. In 2016, 54 issues of the Macedonian Red Cross e-newsletter were developed with total of 600 articles. The e-newsletter was regularly sent to around 70.481 e-mail addresses on weekly

basis and it was regularly posted on Macedonian Red Cross web page in order to inform the public about the activities of the organization.

### **Workshop with the media**

Having in mind the current situation with the migration crisis, on June 2, 2016 Macedonian Red Cross in cooperation with the International Federation of Red Cross and Red Crescent Societies organized a workshop with about twenty representatives of the media for announcing the public awareness campaign on the humanitarian needs of the migrants and the activities of Macedonian Red Cross targeted for provision of assistance to this vulnerable group. On the workshop Macedonian Red Cross promoted the video spot “Stop the indifference – lets preserve humanity” and the spot was broadcasted free of charge by several media houses.



### **Publications**

Creative and interesting education material in form of brochures, fliers, posters and manuals, additional post stamps and other publications were developed for the traditional weeks of the Red Cross and the programme and project activities of the national society. They carried humanitarian messages or guidelines for operation which contributed for accomplishment of significant results among the target groups, and had positive impact on enhancement of the image of the national society in the country. In order to make the publications available to all the audiences in the country all of them were published in Macedonian and Albanian language and most of them were also translated in English language as well.



## HUMANITARIAN ACTION

The activities in the area of dissemination were focused on spreading knowledge about the International Red Cross and Red Crescent Movement, promotion of the general dissemination system, dissemination of IHL and dissemination of IHL for specific target groups.

This year Macedonian Red Cross joined the global campaign of the International Federation of Red Cross and Red Crescent Societies which was conducted under the slogan "Everywhere for anyone". The central event marking May 8 – the World day of the Red Cross and Red Crescent was organized in Macedonian Red Cross headquarters. Macedonian Red Cross in cooperation with the post office issued a post stamp "Everywhere for anyone".

On the occasion of the Macedonian Red Cross week the red Cross branches of Bitola, Ohrid, Gostivar, Strumica and Veles organized Red Cross exhibitions of old photographs and texts that showed the work of the Macedonian Red Cross since the date of recognition of the national society by ICRC and the full-fledged membership in the International Federation of Red Cross and Red Crescent Societies. On these events Macedonian Red Cross promoted the specially prepared film which was made thanks to the generous support of the Macedonian National Television and the documents provided by the Assembly of the Republic of Macedonia.

The cooperation with the responsible institutions continued and it was important for promotion of the work of the Red Cross and the role of the organization as auxiliary to the state authorities. In all the memorandums signed between Macedonian Red Cross and different ministries and institutions the dissemination is one of the most important activities listed in order to promote the provisions of the Geneva Conventions and the Additional protocols and the International Humanitarian Law.

Macedonian Red Cross representatives had dissemination and disaster preparedness trainings in the military barracks in Skopje, Kumanovo, Tetovo and Kichevo. The target audiences were officers and privates who followed the presentations with great interest and expressed preparedness for promotion of the cooperation.

Within the dissemination trainings the participants had the opportunity to get familiar with the role and mandate of the International Red Cross and Red Crescent Movement, ICRC, IFRC and the IHL and the Geneva Conventions and the Additional Protocols. The Macedonian Red Cross provided several copies of the Geneva Conventions and the Additional Protocols and the booklet "Permanent Humanitarian Mission" for the military libraries in these military barracks.

The Macedonian Military Museum at the Ministry of Defense invited Macedonian Red Cross to take part in the exhibition of photographs of the American Red Cross in Macedonia in the First World War. Macedonian Red Cross took part in the exhibition with its own exhibits, photos and other different items that picture the cooperation with the American Red Cross, the US Embassy and the citizens of America that volunteer in the activities of the Red Cross.

The exhibition was organized by the Military Museum in the Museum of Macedonia on February 25 in presence of numerous representatives of different institutions. The exhibition was opened by the Minister of Defense HE Zoran Jolevski and the event was also addressed by the Ambassador of the United States of America H.E. Jess L. Bailly.

**National Committee on International Humanitarian Law.** The office of the National Committee on International Humanitarian Law is in Macedonian Red Cross HQ and the committee is chaired by the Ministry of Education in the period of 2014-2016. The Committee had 4 meetings. The members of the Committee are newly nominated representatives from different ministries and they are in process of development of the new plan of action for the period of 2017-2018.

The National Committee on International Humanitarian Law, nominated Prof. Vladimir Ortakovski to be a member of the International Humanitarian Fact-Finding Commission.

On international level, the International Committee of the Red Cross organized a regional workshop in Sarajevo in the period of 6-7 October, 2016 on the use and the protection of the Red Cross emblem and the ratification of agreements in the area of the International Humanitarian Law by the states where the national societies operate. The meeting was attended by a Macedonian Red Cross representative that presented the work of the national society in the area of dissemination.



## 184 SMALL PROJECTS IN FRAMES OF THE PROGRAMME RED CROSS IN ACTION – PROMOTION OF HUMAN VALUES (RCA-PHV)



The programme Red Cross in Action – Promotion of Human Values (RCA-PHV) is a tool for recruitment and retention of volunteers, and dissemination-communication model for work with youth. The programme in 2016 was supported by CIVIKA Mobilitas.

In frames of the past year cycle the project team organized 155 trainings of which 50 were targeted for dissemination of youth. The overall education was passed by total of 1.274 youth members, of which 1.108 developed small projects for the well-being of the community. In frames of the programme there is a team of instructors comprised of 32 members and team of disseminators comprised of 46 members.

Total of 184 small projects were developed in a period of 3 months which enabled provision of assistance to 3.790 persons that required some type of assistance.

Some of the projects were targeted towards alleviation of specific problems or permanent resolution of the problems (employment of family members, reconstruction of homes, renovation of centres for persons with special needs, organization of joint concerts for promotion of culture and language, etc.).

One project resulted with raised funds for 21 year old boy for payment of his state exam so he can obtain his license for work. In Skopje the youth made access ramp for pupils with physical handicap, and renovated a bathroom for one social case family, and developed application for a persons with hearing impairment in order to be able to call for help in case of emergency situation, and bought an indoor bicycle for a person with atrophy of his muscles and bought inhalators for the Children's Department of the state hospital in Kichevo, and many other things.

The youth changed their daily routines and dedicated total of 28.555 volunteer hours to the Red Cross in a period of two months and raised 24.630 Euros which were invested in the projects.

Two final workshops were conducted in May with participation of 150 persons. The youth representatives were selected on basis of the quality of the developed projects, the original idea and the duration of the action and the effect from the project. During the final workshop, the youth had the opportunity to improve their knowledge on culture as a system of values and were instructed and invited to continue to volunteer in the youth clubs of the Red Cross branches.

Last year, the Red Cross Branch of Bitola and the Red Cross Branch of Gostivar received the Cup for most numerous developed projects with sun, that is, projects which resulted with permanent positive changes in the communities. The events were organized by the City Council in presence of numerous parents, supporters, target groups, professors and local media.

For fifth years in a row the Red Cross organized the Red Cross RCA-PHV week in the period of September 21-27. This year again the week was marked in uniform way on the territory of the whole country. Theater plays were organized on the topic "The story of one idea" – the story about the foundation of the Red Cross Movement and the great idea of Henry Dunant.

Total of 900 young people participated in the events and about 4.000 people came to visit the performances organized under the patronage of the Red Cross. The main objective of the RCA-PHV week is to promote the third strategic objective of the Macedonian Red Cross Strategy 2020 – promotion of peace, tolerance and mutual understanding.



## VOLUNTEERING IN MACEDONIAN RED CROSS

The humanitarian challenges that affected Macedonia in 2016 resulted with interest among numerous persons to express interest for active involvement in the Macedonian Red Cross activities. The existing forms for work with volunteers proved to be very efficient having in mind that for all the emergency operations (the migration crisis, the floods in Skopje region and Tetovo region, the cold wave and the heat wave, etc.) were appropriately provided with volunteers for covering the need of the affected population.

The promotion of the work of the volunteers in all media and the support for volunteer initiatives by Macedonian Red Cross additionally contributed for raising the humanitarian awareness which resulted with established new partnerships and programmes for joint actions with organizations on local and national level.

Ensuring support and development of volunteering is important precondition for all programme activities of Macedonian Red Cross. Therefore the national society continued to invest in capacity building activities for successful volunteer management in the past year.

In 2015 the national society organized different trainings for the responsible persons for volunteer management. The leaders of the youth clubs and the representatives of the Red Cross branches and City Red Cross of Skopje participated on trainings for assessment, recruitment, organizing, motivation and coordination of volunteers in the activities of the Red Cross.

On December 5, on the occasion of the World Day of Volunteering, Macedonian Red Cross organized a special event in the Museum of the City of Skopje for awarding certificates of appreciation for special accomplishments, as follows: the persons Aleksandra Vasilevska, Roger Doan Van Hay, Kire Donevski, Edin Halim, Vladimir Cvetkovski, Marjancho Angelkovski and Faik Alili for special achievements in the area of accomplishments of the objectives and tasks of the national society and for their volunteer contribution to the Red Cross.





## DISASTER PREPAREDNESS AND RESPONSE

In the past year Macedonian Red Cross successfully coped with numerous challenges in the area of disaster preparedness and response.

**The Twelfth Day 2016.** The Water Safety Centre and the Emergency Response Team of the City Red Cross of Skopje provided logistical support for the event Twelfth Day 2016, which was organized in Skopje on January 19. During the central event numerous volunteers (lifeguards and mountain rescuers, and logisticians and first aiders – total of 85 persons) ensured the safety during the event.





**Workshop on standard operational procedures.** In the period of April 13 - 15, Macedonian Red Cross took part on the workshop organized in Ohrid by the Sector for Asylum of the Ministry for Internal Affairs and the UNHCR Office Skopje. The objective of the workshop was development of standard operational procedures for treating vulnerable categories of persons – foreigners.

**Strategy on climate change of the city of Skopje.** On June 13 the city of Skopje and the United Nations development programme conducted a workshop for promotion of the Strategy on climate change of the city of Skopje. The workshop was attended by three representatives of Macedonian Red Cross.

**Project „Next generation of the system for incident management in the Republic of Macedonia“.** On October 03, 2016 the Centre for Crisis Management held a meeting with some of the responsible entities within the system for crisis management and presented the project „The next generation of the System for incident management in the Republic of Macedonia“. The Centre for Crisis Management is responsible for implementation of this project developed by the Massachusetts Institute of Technology Lincoln Laboratory and funded by the Department of Homeland Security Science and Technology Directorate of the United States of America.

**Workshop for training of trainers for “Management and Coordination of shelters.** The International organization for Migrants (IOM) organized a workshop for training of trainers on the topic of Management and coordination of shelters. The workshop was held in the period of October 17-19, 2016 in Skopje and the participants were employees of the Centre for Crisis Management. Macedonian Red Cross participated in the practical part of the training in camp building and camp management.

**Workshop for vulnerability capacity assessment.** Macedonian Red Cross conducted a workshop on vulnerability capacity assessment in Struga in the period of November 11-16, 2016. The workshop was attended by 50 representatives of the Red Cross branches and the City Red Cross of Skopje.





**Hygiene Promotion.** In the period of 30.11 - 04.12.2016 Macedonian Red Cross held a workshop with 23 participants on hygiene promotion. The training was organized within the emergency appeal for migrants, in cooperation with the Austrian Red Cross.

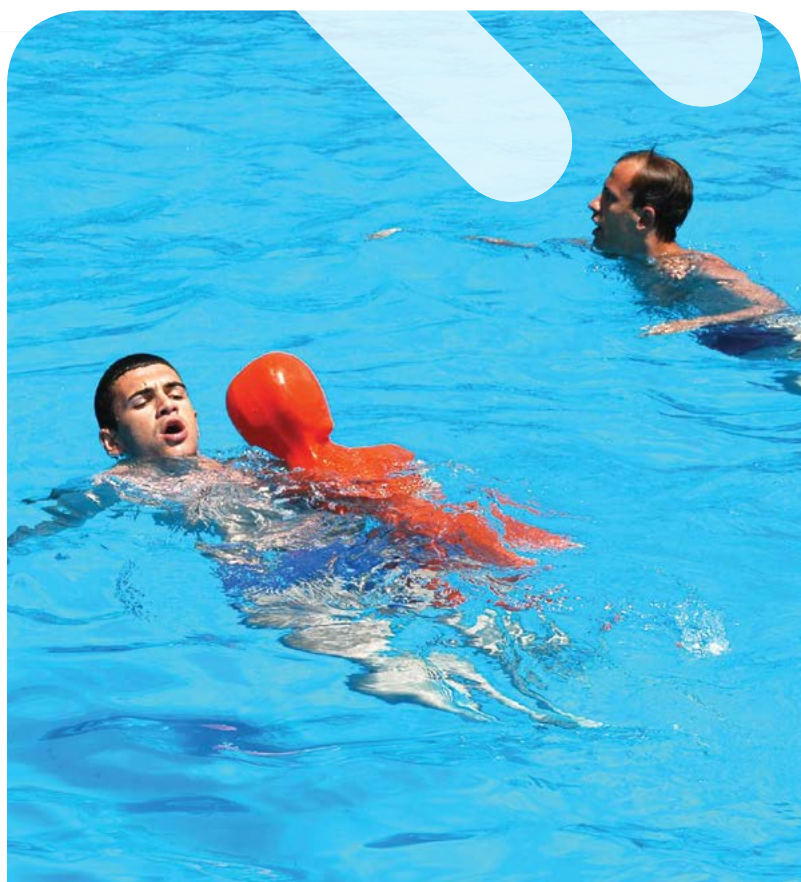
**Modern concepts for crisis management.** Science conference on the topic of Modern Concepts for Crisis Management was held in Ohrid in the period of 15 -16.12.2016". The organizer was the centre for Crisis Management was supported by UNHCR, IOM, and UNFAO.

**Trainings and lectures.** For purpose of disaster risk reduction several trainings were held in 2016. Such training was held in the primary schools St. Climent Ohridski. Simulation exercises on the topic of "Evacuation and rescue in case of disaster was organized in the primary school Ismail Kemal-Chair and in the primary school Straso Pindzur in the village Chesinovo, in cooperation with the agencies responsible for crisis management in the country.



**Water safety.** In frames of the activities for water safety, six courses were organized for training of lifeguards in the course of 2016 which resulted with 80 trained persons who obtained licenses for lifeguards.

In the beginning of the summer season the Water Safety Centre of the City Red Cross of Skopje engaged 37 lifeguards to work on the pools in Skopje while the Water Safety Centre in Ohrid engaged 85 lifeguards in Ohrid and 6 lifeguards in Struga that worked on the coast of the Ohrid Lake. The Water Safety Centre of the City of Skopje gave contribution for organizing the event the Twelfth Night in Skopje.





## HUMANITARIAN SUPPORT FOR THE MIGRANT POPULATION

The activities for provision of support in response to the needs of the migrant population that is transiting through the state after the formal closure of the borders was one of the main activities of Macedonian Red Cross in 2016. The response teams were comprised of doctors, paramedics, logisticians and volunteers who provided around the clock support for the migrants at the border crossings near Gevgelija and Tabanovce. Every day the Red Cross teams provided the migrants with hygiene material, food, potable water, clothes, first aid, restoring family links, etc.

In 2016, for purpose more successful implementation of the activities linked with the migrant crisis, Macedonian Red Cross, as part of the crisis management system attended all the meetings of the Centre for Crisis Management which has a coordination role with the migration crisis. Macedonian Red Cross also had regular coordination and cooperation with all other civil society organizations that were involved in the migration crisis.

The main partners and donors of the overall operation were the International Federation of Red Cross and Red Crescent Societies, UNHCR, EU and the International Committee of the Red Cross and the German Red Cross. The operation was also supported by UNFPA, SOS Children's Village, Macedonian Caritas, Solidarite, Save the children-Macedonia and others.

The Restoring Family Links teams operated in the reception centres in Tabanovce and Gevgelija and they were funded by the International Committee of the Red Cross. In 2016, total of 464 RFL cases were registered.

### *Humanitarian assistance*

#### **Key figures for 2016**

- Distributed food parcels 16.446
- Distributed hygiene parcels 12.446
- Distributed bottles with water 516.182 (0,5l)
- Provided first aid interventions in both reception centres 83.928
- Provided first aid interventions in Lipkovo region 2.128
- Registered 464 cases

Since March 2016, Macedonian Red Cross is distributing ready to eat meals to migrants in the reception centres in Vinojug and Tabanovce. The food is warmed up and served in field kitchens. The activity is implemented in cooperation with the Ministry of labor and Social Policy and in cooperation and with support of the International Federation of Red Cross and Red Crescent Societies.



### Overview of distributed food items in 2016:

Food items	Quantity (pieces)
Ready to eat meals	80 485
Soups (portions)	63 948
Tea (cups)	90 513
Food parcels (one meal for 3 persons)	16 466
Chocolate milk	73 920
Plasma biscuits	26 725
Energy biscuits	951
Healthy food	9 525
Milk powder for babies	2 004
Juice for babies	6 867
Ready food for babies	4 931
Bottles for feeding babies	3536

Besides the Red Cross, other organizations also provided food for the migrants. The support for distribution of tea and soup in Gevgelija is provided by the Macedonian Caritas. The SOS children's village donated baby food, UNICEF also donated baby food and clothes for children below the age of 10, and Save the children donated milk. The overall distribution of food was coordinated by Macedonian Red Cross.

### Overview of distributed hygiene material in 2016:

Hygiene products	Quantity (pieces)
Individual hygiene parcels	12 495
Wet tissues	39 339
Baby diapers	44 753
Baby parcels	1 264
First aid kits	77
Baby powder	4 602
Baby creams	8 771
Washing powder	4 741
Towels	8 702
Mosquito spray	122
Washing tubs	862
Hair shampoo	6052
Bedding	675
Pillows	327
Antiseptic	2 616
Powder for legs	1 480

### Overview of distributed clothes in 2016:

Product	Quantity (pieces)
Socks (pair)	22 411
Tights	4 579
Dresses	798
t-shirts	14 945
Underwear	12 527
Underwear for children	4 059
t-shirts for children	847
Summer caps	314
Tennis shoes for children	1 271
Winter jackets	12 475
Summer jackets for children	111
Pajamas	805
Boots	9 992
Zip sweaters	356
Winter sets (cap, scarves and gloves)	37 918
Caps for children	804
Pants	1 434
Pants for children	152
Clothes for pregnant women	14
Scarves	41

### Additional distributions in 2016 :

Product	Quantity (pieces)
Mattresses	2 422
Blankets	31 528
Mats	2 192
Raincoats	2 192
Sleeping bags	3 622
Bags	1992
Heating panels	12
Prams	26
Baby slings	1 183
Baby bed covers	161
Water thermos	24
Sewing sets	566
Tarpaulins	1 301
Flash lights	1 787





## Irregular migration

As a result of increased irregular migration influx transiting through Macedonia in the period of August-December 2016, the Red Cross provided 2128 first aid interventions for irregular migrants in the region of Gevgelija, Lojane, Lipkovo and Vaksince.

These migrants were provided with the following assistance:

Product	Quantity (pieces)
Water 0,5l.	13 946
Food parcels	2 401
Hygiene parcels	269
Ready to eat meals	171
Blankets	1 153
Sleeping bags	212
Bags	185
Raincoats	880
Mattresses	20
Socks (pairs)	2 297
Winter sets (cap, scarf, gloves)	717
Pieces of clothes	735
Flash light	58
Baby milk	38
Energy biscuits	320
Healthy food	856
Baby parcels	29
Shoes (pairs)	520

## RECEPTION CENTRE FOR FOREIGNERS GAZI BABA

In the course of 2016 Macedonian Red Cross distributed significant support for the Reception Centre for foreigners Gazi Baba which also sheltered migrants: the assistance provided was as follows: water-bottles 6.110; food parcels 600; hygiene parcels 700; kitchen sets 500; nail clippers 240; wet tissues 450; antiseptic 240; hair brushes 360; soups 960; chocolate biscuits 2600; washing powder 100; blankets 120; clothes – pieces 1026; ready to eat meals 2174.

Conducted trainings for capacity building of the national society within the Emergency Appeal 2016:

- First aid training for Macedonian Red Cross staff and volunteers;
- Dissemination training within the campaign for raising public awareness on the needs of the migrants „Stop the indifference– let’s preserve humanity”
- Training on Restoring Family Links;
- Training on Volunteer Management;
- Training on Prevention of sexual and gender based violence;
- Training on communicable and non-communicable diseases;
- Training on IFRC Procurement Procedures;
- Training on Vulnerability Capacity Assessment;
- Training on Hygiene promotion.

## **THE FLOODS FROM AUGUST 2016** IN SKOPJE REGION AND TETOVO REGION

The heavy rains that struck Skopje and Tetovo on August 6 caused floods that unfortunately resulted with 22 casualties and over 60 injured people, and big material loss. The most affected villages and communities from the floods were Chento, Indzikovo, Singelik, Stajkovci, Smilkovci, Creshevo, Viniche, Strachinci in the Skopje region and the villages of Shipkovic, Brodec, Veshala and Poroj in the Tetovo region. In compliance with the response plans, since the beginning of the disaster Macedonian Red Cross was in constant communication and coordination with the state authorities. The Secretary General as a member of the crisis headquarters attended the meetings of the Government, where decisions were passed for undertaking concrete measures for provision of assistance to the affected population.

From its own reserves Macedonian Red Cross provided humanitarian assistance for the affected population in form of blankets, mattresses, hygiene material and potable water for 1.000. Some of the affected population was evacuated and sheltered in host families and reception centres which were supported with humanitarian assistance by the Red Cross. The affected population was assisted with appropriate humanitarian assistance according to the needs. Total of 150 Red Cross volunteers and staff divided in 7 teams were involved in the overall operation.

On August 8, 2016, Macedonian Red Cross was appointed by the Government of the republic of Mace-

donia to coordinate the overall distribution of humanitarian assistance for the affected population from the floods. During the whole operation Macedonian Red Cross coordinated the actions with the Regional Zone of the International Federation of Red Cross and Red Crescent Societies in Budapest.

In the period of August 08-31, 2016 Macedonian Red Cross organized a fundraising campaign in order to raise funds from companies and interested individuals for provision of assistance to the affected population from the floods. The interested individuals and entities could donate on the Macedonian Red Cross solidarity bank account and by calling the mobile operators on the donation number 070/075/077 143 400, and each call was charged 100 Denars as a donation for the affected population. The campaign was widely supported which resulted with total of 68.406.667 Denars raised, and Macedonian Red Cross made direct cash transfers to 4.463 families and each family received total of 13.285,00 Denars. Among the donors we can point out the company Novartis which donated alone 82.000 euros.

Macedonian Red Cross prepared application to the Disaster Relief Emergency Fund which was approved by the International Federation of Red Cross and Red Crescent Societies. The amount of the approved assistance was 310,228 CHF. The operation resulted with distributed 4.600 family food parcels (for 2 months) for 2.300 families, 2.300 family hygiene parcels and 300 baby parcels.

In the period of 12.08.2016-12.08.2017 the Austrian Development Agency and the Austrian Red Cross implemented the project „Early recovery and resilience“ which was targeted for provision of financial assistance





to 320 families (cash transfers amounting to 1.000 Euros), which were identified as most vulnerable families in the affected region by the Ministry of labor and Social policy. Besides the financial support for these 320 families, numerous activities have been foreseen in 6 local schools in the affected region in form of trainings for the pupils/students, teachers and parents and procurement of school bags and school materials for 600 pupils/students. The total value of the project is 475.424 euros.

The Polish Embassy donated funds amounting to 1.072.148 Denars, for procurement of hygiene parcels and food parcels. The Turkish Red Crescent provided donation amounting to 9.370.

Besides the provision of assistance to the target group Macedonian Red Cross held a workshop in the period of 13-15.12.2016 in Struga in frames of the DREF operation for the floods, on logistics and distribution of humanitarian assistance for capacity building of the Macedonian Red Cross volunteers and the staff for more efficient coping with future emergency situations. The training was also used for discussing lessons learned in order to evaluate the positive aspects and the challenges encountered during the emergency situations in order to make the necessary adaptations and improvements for future operations.





## SOCIAL WELFARE ACTIVITIES

### *Activities for support and care for older people*

In the course of 2016 Macedonian Red Cross continued to implement the Project „Home care for older people“, funded by EVN Macedonia, Austrian Red Cross and the Foundation Albiz.

The Project is implemented in seven cities, as follows: Skopje, Kriva Palanka, Veles, Debar, Kichevo, and Struga. Total of 64 Red Cross volunteers and 13 nurses were engaged on the project and they provided social and health home care services to 402 older people.

On May 10 Macedonian Red Cross organized a workshop for exchange of experiences of the project teams comprised of volunteers and nurses from the City Red Cross of Skopje and the Red Cross branches of Kriva Palanka and Veles, in frames of the activities funded by the Austrian Red Cross.

In frames of the project funded by the Austrian Red Cross, in the period of August 26-28, 2016 Macedonian Red Cross in cooperation with the Institute for Social Work organized a workshop for training of 15 new volunteers from the City Red Cross of Skopje and the Red Cross branches of Veles and Kriva Palanka for involvement in the social intervention with older people. The main objective of the workshop was to train the volunteers to conduct home care services for older people. In frames of the project the Red Cross branches implemented six small initiatives on the topic of „Active ageing“ that were implemented by the City Red Cross of Skopje and the Red Cross branches of Veles and Kriva Palanka.

The City Red Cross of Skopje continued to implement activities for the older people in the Daily Centres for older people and centres for home care in Dar Dzambaz and in the Red Cross Branch Chair and in the premises of the primary school in the municipality of Saraj. The project activities were also implemented in the Red Cross Branch Gazi Baba.

The clubs for older people that are functioning in the Red Cross Branches of Kriva Palanka, Negotino, Veles and Prilep continued to implement activities for older people throughout the year.

### *Take action for better competitiveness at the labor market*

In the period of 2015-2017, Macedonian Red Cross in partnership with the Craft Chamber of the City of Skopje is implementing the EU funded project “Take action for better competitiveness at the labor market”. The project aims to promote the conditions and the



employment opportunities for persons at social risk that have been without employment for a long period of time in the municipalities of Gazi Baba Kisela Voda and Gyorche Petrov. The project is implemented through the City Red Cross of Skopje. In frames of the activities the project team selected 40 beneficiaries - people at social risk who have been unemployed for a long period of time from the three municipalities.

In order to inform the beneficiaries about the project objectives and activities, a meeting was organized with the beneficiaries and they signed statements that they agree to take part in the project activities. For purpose of enhancing their capacities for promotion of their social skills for personal development and growth the project team conducted workshops with the beneficiaries. Individual action plans were developed for the beneficiaries in order to raise their awareness for active participation in the project. During the whole period a local project team comprised of 4 social workers and one psychologist provided psycho-social support to families in order to support them and to facilitate their access to the



trainings.

For purpose of enhancing the individual capacities of the beneficiaries for personal growth and development, group and individual gestalt psycho-therapies were organized. Workshops were organized for determination and evaluation of the expected results, values and motives and the needs of the beneficiaries, as well as visits to different craft shops for determination of the interest in specific crafts. Sanitary and medical examinations of the beneficiaries were supported.

On December 5 a meeting was organized between the project team and the advisor for social inclusion in the Ministry of Labor and Social Policy in order to present the project activities and to ensure support in the process of the implementation of the project activities.

Since November 28, 2016 the project team started with organizing the crafts trainings for 38 project beneficiaries which will last from 3 to 6 months depending on the training programme for the specific crafts. The following crafts will be learned by the beneficiaries: hairdresser, cosmetician for face and body, make up maker and nail stylist, pastry cook, pizza artisan, baker man, burek maker, event organizer, interior decorator, photographers, weaver, tailor, filigree maker, locksmith, turnkey and carpenter.

The technical support for management and monitoring of projects for the grant programme „Encouraging social inclusion“, organized workshops in the course of the year targeted for representatives of civil society organizations which implement projects financed by the European Union, in frames of this grant programme.

Macedonian Red Cross project team participated on the trainings in order to enhance the capacities in order to ensure effective, efficient and ethical implementation of the grant. During the year a monitoring visit was conducted by the team leader and the representative for project technical support, and they were pleased with the implementation of the project activities, and they provided proposals for further improvement of the project activities.



### ***Project for improvement of the socialization of children and youth with special needs***

For five years Macedonian Red Cross provides support from Komercijalna Banka AD Skopje for implementation of the Project “Improvement of the socialization of children and youth with special needs” which is implemented in cooperation with the Institute for Social Work. The activities were implemented through the City Red Cross of Skopje and the Red Cross branches of Prilep, Kavadarci, Veles, Gostivar, Kichevo, Delchevo, Debar, and in cooperation with the daily centres for children with special needs and representatives of the Institute for social work, and representatives of the branch offices of Komercijalna Banka.

In the period of March 18-20, 2016 Macedonian Red Cross organized an educational workshop in the Red Cross Centre “Solferino” in Struga. The main objective of the workshop was to educate new volunteers of the Red Cross to gain new skills and knowledge for provision of support to children and youth with special needs.

In accordance with the developed plans of action, Macedonian Red Cross in the course of the year implemented different activities, such as: visits to foster families in Skopje, Prilep and Veles by the mobile teams comprised of Red Cross volunteers for provision of support to children, organizing creative workshops, humanitarian exhibitions, recreational activities, educations for the children, parents and the care providers, psychological support to the children and parents and many other activities for improvement of the socialization of the children.

On 15.12.2016 Macedonian Red Cross organized workshop for evaluation of the project activities. The main objective of the workshop was to discuss the achieved results and the effects from the implemented activities and provision of instructions for future activities on local level.

### ***Regional cooperation for social inclusion of older people***

The implementation of the regional project “Undertaking activities for social inclusion of older people” funded by the European Union started In February 2016. The project will be implemented in a period of three years through the Red Cross of Serbia which will coordinate the project activities in partnership with Austrian Red Cross, Macedonian Red Cross, the Association “Humanist”, the Red Cross of Montenegro and civil society organizations from Albania and Bosnia and Herzegovina. The main objective of the project is establishment of regional network of civil society associations and organizations in five countries of the West Balkan, which will implement activities for raising public awareness and other impact activities in the process of reaching decisions for social inclusion of older people.

On April 13, 2016 Macedonian Red Cross in partnership with Humanist organized the kick-off meeting for presentation of the activities which are planned to be implemented in the forthcoming period of three years. On April 26 a meeting was held with a representative of the delegation of the European Union from Brussels on which occasion the project team presented past experiences in the area of implementation of activities for older people in Macedonia, as well as information about activities implemented within the regional project.

On the national meeting of the network of civil society organizations for social inclusion of older people, a decision was signed for the official functioning of the informal network – InclusivaM. The network also developed a strategic plan for operation of the network for a period of three years, on basis of the conducted assessment of the situation in Macedonia which provided information about relevant interested parties, and deficiencies in the policies, services and needs of the older people, as well as the capacities of the civil society sector for implementation of activities for advocating and promotion of initiatives for social inclusion of the older people.

In the period of September 26-30 study visit in Slovenia was organized in frames of the regional project, in order to see the activities provided to older people in Slovenia. The participants were representatives of the project teams, and representatives of civil society organizations – members of networks for social inclusion of older people, and representatives of governmental



institutions. The Institute for social work is involved as associated partner in the project activities and representative of this organization took part in the study visit, and spoke on the panel discussion about the situation and the undertaken measures of the state for improvement of the quality of life of the older people.

Workshop on advocacy was organized in September for the needs of the network InclusivaM, for purpose of enhancing the capacities of the network members and for determination of the priority needs in terms of treatment of the issue of ageing. One of the noted priorities was the need for opening social and medical services for older people. Survey will be made on this issue in the forthcoming period in order to provide evidence and to make impact in the reaching of decisions in the governmental institutions in terms of the need for development of services for the older people.





### ***Workshop with the members of InclusivaM in cooperation with UNFPA***

Workshops with the members of InclusivaM were organized on October 13 and 31, 2016 by Humanist, in cooperation with Macedonian Red Cross and UNFPA. The main objective was development of four-year report for implemented activities for older people. Macedonia is one of the states in the region which has adopted the Vienna Declaration for „Ensuring a society for all ages: promoting quality of life and active ageing“.

This declaration was adopted on the third Ministerial Conference on ageing of UNECE (Vienna, 2012), on the occasion of the second revision and assessment of the implementation of the Madrid international plan of action on ageing, 2002 (MIPAA) and the regional Strategy for implementation in the region of UNECE (RIS). All stakeholders, such as ministries, regional and local authorities, non-governmental organizations, private sector, social partners, academic institutions and organizations that represent the interests of the older people and young people – in inter-generational context – need to submit reports on their activities in relation to the implementation of the Vienna Declaration and to specify plans for further action, as well as key areas with specific measures.

### ***“Your contribution – Important Assistance”***

Macedonian Red Cross marked the traditional Week of Solidarity with different activities under the slogan “Your contribution – Important Assistance” in the period of April 18-24, 2016. In frames of the Week the Red Cross organized a Collection action in order to wake up the feeling of humanity and solidarity among the citizens, particularly among the youth in terms of provision of mutual assistance and support to the most vulnerable population.

During the week the Red Cross organized the action collection action for collection of food, clothes, hygiene material, and money, by dialing one of the three mobile donation numbers as well as depositing money on the Solidarity Fund of Macedonian Red Cross.

In frames of the week Macedonian Red Cross also conducted the campaign “From House to House” on which occasion the Red Cross volunteers visited the people in their homes and invited them to donate and support the humanitarian action. The donated funds of the citizens were targeted for provision of food items for social case families.





## **Marking of October 1 – the International Day of the older people**

Every year Macedonian Red Cross takes part in the activities for marking the International Day of the Older People – October 1. On the occasion of this day, Macedonian Red Cross through the network of branches implemented activities for promotion of active ageing: educational and creative workshops, recreational activities, activities for provision of support to older people such as visits to older people in their homes, visits to older people in rural areas, etc.

The City Red Cross of Skopje organized a partnership local meeting named “the Future challenges of the city of Skopje for work with people in third age” which was attended by representatives of the local governmental institutions, civil and private sector, and persons in third age that visit the Daily centre for older people. Also the Red Cross organized Chi Kung seminar for active older people. Also, visits were organized to older and frail people in their homes, through the City Red Cross of Skopje, and the Red Cross branches from Veles, Kriva Palanka, Kichevo, Struga and Debar with the support of volunteers and nurses.

## **Hunger Day Campaign**

Every year MRC marks the International Hunger Day on October 16 under the slogan “Think of us too”. Through this campaign and the other humanitarian activities Macedonian Red Cross gave its contribution in the overall efforts undertaken by the state for poverty reduction and reducing the social exclusion of the citizens, as one of the main objectives of the document which shows the intention of the Republic of Macedonia to contribute for balancing the level of inclusion and wellbeing in all segments of the society.

In frames of the campaign Macedonian Red Cross organized humanitarian actions for raising donations in food and money, in cooperation with the educational institutions, civil society organizations the economic chambers in Macedonia, and in cooperation with the corporate sector and the general population in the country.

These activities were implemented in the period of 16 to 22 October 2016 through the Red Cross branches and the City Red Cross of Skopje. The raised funds were used for procurement of food for the most vulnerable population that was distributed through Macedonian Red Cross branches.





## ***Week for Caring for Older People***

Macedonian Red Cross marked the Week for care for older people in the period of 21-28 November, 2016 under the slogan "We are all their children". The main objective was to raise the awareness of the population about the rights of the older people, and the required care and assistance for the older people.

On the occasion of the week for care for older people Macedonian Red Cross developed conducted free of charge measuring glucose in the blood and blood pressure to 200 older people, for which purpose EVN Macedonia provided lancets and strips for blood tests.

On the occasion of the week the City Red Cross of Skopje and the Red Cross branches organized different humanitarian activities (educational and creative workshops with the older people, visits to older people's homes, free examinations, visits to homes for older people and pensioners homes, etc.).

The activities on local level were implemented in cooperation with the local associations of pensioners with whom Macedonian Red Cross has traditionally good cooperation, as well as with the centres for social work and civil society organizations that are partners of the Red Cross.

For better promotion of the activities Macedonian Red Cross in cooperation with the Austrian Red Cross developed a TV spot targeted for raising public awareness on the required care and support for the older people.

## ***Marking of the European Day for combating human trafficking and Week for combating against human trafficking***

Macedonian Red Cross as a member of the Secretariat of the National Commission for combating human trafficking and illegal migration participated in the preventive activities in frames of the marking of October 18 - European Day for combating human trafficking

In this direction MRC took part in the frames activities for marking the 18 of October, European Day for combating human trafficking and the Week for fight combating human trafficking. On the occasion of the day and the week Macedonian Red Cross preventive activities in the City Red Cross of Skopje and the Red Cross branches of Gazi baba, Kavadarci, Veles, Ohrid, Berovo, Bitola, Valandovo, Radovish, Kumanovo, Kichevo, Kochani, Krushevo and Sveti Nikole.

On this occasion Macedonian Red Cross organized 27 workshops for peer education in primary and secondary schools. The preventive activities covered over 675 young people.

The preventive lectures aimed to raise youth awareness on recognition of ways how young people can be involved in human trafficking and how to protect themselves.

## ***Holiday and recreation for children from families at social risk and children who are beneficiaries of the special benefit***

During the winter period in 2016, the Ministry of Labor and Social Policy in cooperation with Macedonian Red Cross organized free of charge recreation and holiday for children from social case families and children who are beneficiaries of special benefit in the winter resort „Begova Korija” in Krushevo.

The Red Cross was involved in the project activities with securing Red Cross volunteers who were engaged as accompanying persons and educators of the children and during the recreation of the children during their stay in the resort. The volunteers developed special programmes with educational, recreational and creative activities that were implemented with the children during their stay in Krushevo.

The project was also implemented in the summer period (July-August 2016). The recruited volunteers-educators and lifeguards of the Red Cross accompanied the children and organized the activities in the children's resort "Majski Cvet" in Struga.



## ***Humanitarian action „Let's share joy”***

Macedonian Red Cross in cooperation and with support of EVN Macedonia is organizing for six years in a row the joint humanitarian action „Let's share joy". In frames of the activity Macedonian Red Cross and EVN provided 320 New Year parcels which were donated to social case children and children with special needs. The gifts were distributed by the City Red Cross of Skopje and the Red Cross Branches of Kochani, Kichevo, Struga, Shtip, Gevgelija, Bitola and Strumica in cooperation with the representatives of EVN in the municipalities where the action was organized.

On December 28, 2015 Macedonian Red Cross organized a special New Year event in the Cinema house in Skopje for 130 children with special needs, children with educational and social problems and children from vulnerable categories of families. The children followed a 3D animated film with the support of Megakom.

## HEALTH PREVENTIVE ACTIVITIES

In compliance with the Macedonian Red Cross Strategic Plan 2020 the Health Preventive Programme of the national society implemented numerous field activities for promotion of the health, preserving of the health condition of the most vulnerable groups of population.

In the course of the year the national society implemented numerous activities for prevention of HIV/AIDS among different risk groups, improvement of the control of tuberculosis by raising public awareness on the importance for prevention of this disease, provision of health care for older and frail people, reduction of the health consequences from climate change, prevention of communicable and non-communicable diseases, raising awareness on donation of organs and many other activities.

### ***Harm reduction from drugs***

The project for harm reduction from drugs is targeted for drug addicts and it is implemented on the territory of three Red Cross branches: RC Prilep, RC Veles and RC Kichevo. The opened centres in the Red Cross branches aim to offer medical, social and legal services to beneficiaries and to provide them with condoms and sterile items for injection, and appropriate information material.

The project is targeted for harm reduction from drugs, in direction of improvement of the health, social and economic status of the beneficiaries. Drug addicts have possibility to obtain sterile means for injecting and counseling about the possible harmful effects from utilization of unsterile equipment such as getting HIV/AIDS, and Hepatitis B and C.

In cooperation with the Institute for Public Health and the NGO HERA field confidential counseling and testing was provided in Prilep and Veles.

In frames of the project activities for re-socialization of the clients, the Red Cross organized creative workshops once to two times a week in order to promote working habits among the beneficiaries. The clients had opportunities to express their talents in drawing, making jewelry, and different items made of clay, paper, etc.

The project implementation in 2016 ensured covering of 448 persons from the beneficiary population. Total of 3120 contacts were made with persons from the target group. The beneficiaries were provided with: 46 672 needles, 30.700 syringes, 22.676 condoms, total of 265 legal services were provided as well as 3.110 social services and 4.708 medical services.

### ***Trainings on Tuberculosis for different target groups***

For purpose of raising public awareness on prevention of tuberculosis as an infective disease, and early recognition and timely discovery and possibilities for treatment, in 2016 Macedonian Red Cross organized different educations and trainings for different target groups at risk such as the Roma population, and the population in rural areas with low social



status, etc.

The educations were conducted in several Red Cross branches in the country, as follows: Kichevo, Krushevo, Kavadarci, Prilep, Kochani and Strumica. Total of 8.714 persons from the target groups were covered with these educations.



### ***Climate change – protection of the health from climate change (cold waves and heat waves)***

The activities in compliance with the action plan for warm weather started in the course of May with development and distribution of educational information material for different target groups on protection from heat waves. The materials were distributed through the Red Cross branches on the territory of the whole country and through the Centers for public health. In the period of June 15 – September 15, there was a functional SOS line for provision of free of charge advices on protection from heat waves.

In frames of the activities of the action plan for coping with heat waves, Macedonian Red Cross through the Red Branches undertook activities for protection of the population from heat wave by distributing potable water for the citizens, distribution of information material with advices for protection from heat waves, free of charge measuring blood pressure for the citizens that required such support and ensuring first aid support in case of a need.

In January, Macedonian Red Cross in cooperation with the Institute for Public Health, in compliance with the action plan for protection of the health of the people from cold weather, distributed information fliers on protection from cold wave for different vulnerable groups of population such as general population, primary health care doctors, and workers, with preventive advices and recommendations how to protect the health of the people during cold waves.

German Red Cross funded the development of a brochure with information for protection of the health of the migrants during the extremely cold weather. The brochure was developed in Arabic language.

During the low temperatures, the shelter for homeless people in Skopje was opened around the clock. The mobile teams of the Red Cross were available 24 hours a day and they were active on the field answering calls from citizens and provided shelter for the homeless people. Total of 28 persons were sheltered in the Station for homeless people and they were provided with different services (personal hygiene, clean clothes, barbershop service, medical care, warm meal and warm bed).

The Red Cross opened a temporary shelter in the period of February 4 – 17, 2016 for distribution of tea, soup, blankets and sleeping bags to homeless people that are not sheltered in the shelter. In frames of the action the Red Cross mobile team patrolled around the city with Red Cross vehicle, and visited the places where homeless people usually stay and provided them with assistance. Such assistance was provided to 60 homeless people and 20 social case families.

Macedonian Red Cross actively participated in the work of the Commission on climate change and health at the Ministry of Health and contributed in the overall efforts for protection of the population from extreme weather temperatures.

### ***Development of action plan for sexual and reproductive health in crisis situation***

UNFPA and the Ministry of Health coordinated the development of the Action plan for sexual and reproductive health in crisis situation which was developed with participation of different institutions and organizations such as the Institute for Public Health, the Crisis Management Centre, The protection and rescue Directorate, the Ministry of Internal Affairs, the Ministry of labor and Social policy, Macedonian Red Cross, HERA, La Strada, and UNDP which were actively involved in the migration crisis. The plan was for the period of 2016. Standard operational procedures for the mobile gynecological clinic in the transit centers were also developed.



## ***Building the capacities of the Red Cross branches on sexual and gender based violence and psycho-social support***

In the period of 12.09-14.09.2016 Macedonian Red Cross organized a workshop on sexual and gender based violence and psycho-social support in Struga with the generous support of the International Federation of Red Cross and Red Crescent Societies. The training was attended by 27 participants from several Red Cross branches of Macedonian Red Cross, as follows: Veles, Kumanovo, Kichevo, Sveti Nikole, Bitola, Prilep, Kavadarci, Kriva Palanka, and the City Red Cross of Skopje.

The main purpose of the training was gaining new knowledge on sexual and gender based violence and gaining practical skills on the required approach and support to individuals that survived family violence.

At the end of the workshop the participants spoke about their needs and priorities and the next steps and activities in the Red Cross branches for purpose of enhancing the capacities of the Red Cross branches in the area sexual and gender based violence and provision of psychological support to individuals that have survived this type of violence.

## ***Enhancing the capacities of the Red Cross branches for raising public awareness and sensitization of the population on donation of organs***

The project **“Donate organ – donate life”** was financed by AD Komercijalna Banka Skopje, and it was implemented in the period of 2016 by Macedonian Red Cross in cooperation with the Red Cross branches of Center, Gazi Baba, Bitola, Prilep, Kavadarci, Struga, Veles, Gostivar, Strumica and Kochani. Total of 20 volunteers were trained with the support of Prof. Dr. Goce Spasovski from the Clinic of Nephrology – Skopje.

Special information material was developed for the project needs – fliers, posters, survey questionnaires, banners and TV spot.

In the 10 Red Cross branches the project team organized 20 lectures and panel discussions with different target groups: NGO sector, youth, Macedonian Army, Macedonian Police, representatives of medical, educational and social institutions, pensioners, religious communities, companies, persons that had transplantations, etc. The participants on these workshops and panel discussions had the opportunity to get more information on the topic and the possibilities for donation of organs and the challenges and legislation norms in this area and the religious aspects behind this issue.

## ***The prevention and early detection of diabetes and osteoporosis among the population in rural areas***

“In control and prevention of diabetes and osteoporosis” is a project of Macedonian Red Cross implemented with the population in the rural areas of: village Malo Konjare- Prilep region, village Podarash-Radovish region and the municipality Konche. The



implemented activities were targeted towards education of the population on early detection of the symptoms of diabetes and osteoporosis, and conducting preventive screening with densinometer for early detection of osteoporosis and measuring the level of glucose in the blood. All the people that attended the lectures were provided with information-educational material.

The project was financed by the company Alliance One from Kavadarci, and Macedonian Red Cross implemented this project in cooperation with experts from the Clinic for Endocrinology and the Macedonian Association for Osteoporosis.

Total of 217 osteoporosis screenings were made and 55 cases of osteoporosis were detected.

Of the total 246 measuring glucose in the blood 67 cases of diabetes were detected. Some of these people were already diagnosed with diabetes but received wrong therapies, but there were also new detected cases with diabetes that were referred to make a complete screening examination.



## FIRST AID

In 2016, Macedonian Red Cross through the Red Cross Branches and the City Red Cross of Skopje conducted total of 1.073 first aid courses for drivers and trained 15.251 persons. Also the Red Cross organized 154 first aid courses for companies and trained 1.002 persons.

Compared to 2015 when Macedonian Red Cross conducted total of 1.253 first aid courses for drivers and trained 18.568 persons and organized 139 first aid courses for companies and trained 1.232 persons. This year the results are worst and there are 3.317 less trained candidates for drivers and 230 less employees trained in companies.

### **XXV First Aid State Competition**

The 25th State First Aid Competition was organized in the period of September 16-17, 2016 in Kavadarci under the slogan "The First Aid for ad from the children". Twenty-seven first aid teams of the Macedonian Red Cross branches participated in the competition from the Red Cross Branches of Berovo, Bitola, Valandovo, Veles, Debar, Delchevo, Kavadarci, Kichevo, Kochani, Kriva Palanka, Krushevo, Kumanovo, Negotino, Ohrid, Prilep, Probishtip, Radovish, Resen, Sveti Nikole, Struga, Strumica, Shtip, Gazi Baba, Karposh, Kisela Voda, Center and Chair.

The event was organized with participation of 41 judges (30 doctors and 11 demonstrators), 13 make-up makers for realistic presentation of wounds and injuries, 30 manikins, 27 team leaders, 4 volunteers, 6 judges for dissemination and for the entertainment games and five-member commission for checking the results. The event was supported by the volunteers of the host branch Kavadarci, and the Macedonian Red Cross staff and the volunteers of the Macedonian Red Cross logistics team.

The key speakers at the first aid competition were the President of Macedonian Red Cross D-r Milcho Trajkov and the President of the Red Cross Branch Kavadarci Mr. Dimitar Karakulev.

The winner of the competition was the Red Cross Branch Chair with 910 points won, and the second place was won by the Red Cross Branch Kochani with 903 points won while the third place went to the Red Cross Branch of Center with 902 points won. The fourth place winner was the Red Cross Branch of Prilep with 894 points and the fifth place winner was the Red Cross Branch of Kisela Voda with 888 points won. The Red Cross Branch Shtip showed best results in the dissemination competition.

### **Implementation of simulation exercise**

The scenario of the exercise was "Flood with numerous casualties and drowning persons". The simulation exercise was organized in Veles on 26.10. 2016. The organizers were the Ministry of Health of the Republic of Macedonia and the World health Organization, Regional Office Skopje and Macedonian Red Cross. The participants on the exercise were also the Emergency Ambulance Service from Veles, the General Hospital Veles, Ministry of Interior, Fire Brigade Veles, Directorate for Protection and Rescue, the Red Cross Branch Veles.

The main objective of the exercise was to raise the level of preparedness in crisis situations, in frames of the health care priorities and disaster preparedness and response.

Macedonian Red Cross in cooperation with the Red Cross Branch Veles contributed for organization of this exercise by providing volunteers that were manikins (injured), and the water rescue team that helped pulling out drowning persons from Vardar, as well as make-up makers for realistic presentation of wounds. With this activity, the volunteers contributed for realistic presentation of the conditions and situation in case of real emergency situation.



## Health care training for migrants

In the period of 25-27.03.2016 Macedonian Red Cross conducted first aid training in the Centre Solf-erino in Struga, in frames of the emergency appeal of the International Federation of Red Cross and Red Crescent Societies for provision of support to the migrant population that is transiting through the Republic of Macedonia. The training was attended by 27 volunteers from the Red Cross branches of Center, Kisela Voda, Chair, Gazi Baba, Karposh, Gevgelija, Valandovo, Negotino, Bitola, Ohrid, Struga, Veles and Kumanovo.

The main objective of the training was to enhance the capacities of the national society in the area of first aid in case of migrant crisis as well as other crisis situations of disasters.

The participants on this training had the opportunity to get more familiar with the activities of Macedonian Red Cross organized in response to the migration operation, with emphasis on administering first to migrant population, provided by the mobile teams.

The present participants from the reception centres from Tabanovce and Vinojug shared their experiences in the area of administering first aid to migrants, the most common problems encountered and the most frequent health care needs of the migrants, the specific situations encountered in the operation, etc.

During the training the participants had the opportunity to gain new practical and theoretical skills on most frequent topics needed during the field work. Besides the basic topics under first aid, the participants were trained how to use automatic defibrillator, airway, transportation with immobilization board, insect stings and snake bites, electrocution, hypothermia and hyperthermia.



## BLOOD DONATION

Macedonian Red Cross and the Institute for Transfusion Medicine in 2016 realized 55.909 voluntary blood donations and achieved 101.70 % of the planned 55.000 blood donations. Compared to 2015 when there were 54.708 collected blood units the results this year were better for 1.201 blood units or better for 2.20 %.

In the city of Skopje, the Red Cross branches of Gazi Baba, Karposh, Kisela Voda, Centar and Chair realized 19.630 blood units in 2016 or they fulfilled the planned obligations with 125.60%. Compared to 2015 when there were 17.368 blood units, the results are better for 2.262 blood units. The Red Cross Branches outside of Skopje collected 36.279 in 2016 or compared to 2015 when there were 37.340 blood units, the results are lower for 1.061 blood units.

In the City Hospital "September 8", total of 2.295 blood units were collected in 2016 or compared to 2015 when there were 1.967 blood units collected the results are better for 328 blood units.

2.042 blood units were collected in the Daily Centre for blood donation in "Dare Dzambaz" in Skopje in 2016, of which 1.882 were self-initiated blood donations of citizens of Skopje, and 160 blood units were collected through organized blood donation actions. Compared to 2015 when the Red Cross collected 2.043 blood units, the results this year are almost the same.

The planned obligations for blood donation in 2016 were achieved by 17 Red Cross Branches, as follows: Bitola 105.50%, Valandovo 145.70%, Veles 212.20%, Vinica 201.85%, Delchevo 123.97%, Kavadarci 144.69%, Kratovo 108.20%, Kriva Palanka 150.40%, Krushevo 106.10%, Negotino 116.36%, Probishtip 106.80%, Sveti Nikole 215.20%, Struga 120.90%, Shtip 153.90%, Gazi Baba 168.43% and Centar 235.90%.

The coordination team had 108 meetings in 2016 which resulted with organized and implemented 863 blood donation actions in Macedonia.

**Marking of March 17, the Blood Donation Day in the Republic of Macedonia** - On the occasion of March 17, the Blood Donation Day in the Republic of Macedonia, the Red Cross branches held ceremonial sessions and other ceremonial events for presentation of awards to the best blood donors and institutions and companies that contributed for the promotion of the blood donation in the past year.

On March 16, 2016 the Red Cross Branch Ohrid held a panel discussion in the Big Hall of the Municipality of Ohrid, on the topic of "Voluntary Blood Donation – a need and a challenge".

On March 23, 2016 Macedonian Red Cross held





the ceremonial Session of the Assembly on which occasion it presented certificates and financial awards for the best Red Cross branches in the area of blood donation in 2014 (Red Cross Branch Vinica, Red Cross Branch Veles and Red Cross Branch Center), as well as certificates for the other 15 Red Cross branches that fulfilled the blood donation plan in 2015. The Red Cross Branch Chair received recognition for best progress in the area of blood donation in the last two years.

#### **Educational seminars on voluntary blood donation**

- In the period of 13-15 May 2016, Macedonian Red Cross organized seminar for education of new blood donation motivators. The seminar was organized in Struga and it was attended by 25 new blood donation motivators from different Red Cross branches from Macedonia. The topics on the agenda were Blood donation in the Republic of Macedonia, the work of the blood donation coordination team and the work of the daily Centre for blood donation, blood and blood products, organized structures for blood donation, Club 25 and Club of blood donors, psychological aspects in the area of blood donation with emphasis on communication, obstacles in communication, process of active listening and the

aspects of team work. At the end of the workshop the responsible team organized a quiz evaluation to check the gained knowledge of the participants during the training.

The traditional sport and recreational games for blood donors were organized in the period of May 20-22, 2016 in hotel "Biser" in Struga. The participants on the meeting were the Blood Donors Club of the City Red Cross of Skopje, JSP Skopje, and Okta refinery, Makpetrol, PIOM and Bargala Shtip. The blood donors competed in male and female category, individually and in teams in the disciplines 100 meters running, running in a bag, throwing cannon-ball, pulling rope, darts, basketball, table tennis and eating popover. The best teams with 38 points were the Club of Blood donors of the City Red Cross of Skopje and the JSP team, and the third place team with 34 points was the team of Bargala Shtip.





**Seminar for blood donation motivators.** In the period of 02-04 September, Macedonian Red Cross organized a seminar for education of blood donation motivators. The seminar was attended by 30 young motivators from the Clubs 25 of the City Red Cross of Skopje, the Red Cross branches of Bitola and Ohrid 4 young people from the Club 25 from the Albanian Red Cross and Club 25 from the City Red Cross of Novi sad from the Republic of Serbia and 12 members of the Club of Blood donors of the City Red Cross of Skopje. It was a special privilege to be able to exchange experiences with the representatives of Albania and Serbia and building friendships among the participants as a possibility for future joint cooperation in the area of voluntary blood donation. The seminar was a great opportunity for gaining new information on blood donation and to learn more about the activities and the good practices of the Clubs 25.

**Marked June 14 – the World Blood Donation Day** - On June, 2016 Macedonian Red Cross, the City Red Cross of Skopje in cooperation with the Institute for Transfusion Medicine marked the World Blood Donation Day under the slogan “ **Blood connects us all – Share life, donate blood!** The central event was organized in the City Shopping Centre. The activity was part of the project „School Clubs for education and

prevention” funded by Transmet - Skopje. Total of 33 competitors competed in providing designs under the slogan (from Macedonia, India, China, Iran, Ecuador, Poland and Australia). The event was attended by volunteers from the Club 25 and the Blood Donors Club of the City Red Cross of Skopje.

**Participation on the international workshop for voluntary blood donation** - In the period of October 08-10, 2016 Macedonian Red Cross attended the regional workshop on blood donation that was held in Berat, Albania under the slogan “Together we can realize 100% voluntary blood donation”. The participants on the international workshop on blood donation were from the Albanian Red Cross, Italian Red Cross, Macedonian Red Cross and the Kosovo Red Cross. The participants had presentation about the work in the area of blood donation and the Clubs 25 in their respective countries. The workshop was an excellent opportunity for obtaining new information on voluntary blood donation, for informing the youth about the activities of the Club 25, the planning, organizing and recruitment of new blood donors, the establishment of contacts with the existing regular blood donors and the promotion of the voluntary blood donation through the social media.



## YOUTH ACTIVITIES

2015 was a year when the youth volunteers of Macedonian Red Cross were actively involved in response to the humanitarian challenges that appeared in the Republic of Macedonia.

In response to the migration flow and the natural disasters that affected our country (floods, cold wave, heat wave) the Red Cross youth clubs in the Macedonian Red Cross branches and the City Red Cross of Skopje organized numerous educations, collection actions, field visits for assessment of damage, distribution of assistance, counseling, etc. in direction of reducing the consequences and prevention of deterioration of the situation.

With its creativity and inventiveness, the youth gave enormous contribution in for implementation of the overall activities of the national society for provision of support to the vulnerable population and they were very much involved in the activities during the emergency situations.

In the period of 07-14.07.2016 Macedonian Red Cross organized the national youth management training in form of the traditional youth camp "100% Red Cross". Total of 87 persons from 26 youth clubs gained new knowledge and skills for more efficient and effective management of the youth clubs in compliance with the strategic priorities of Macedonian Red Cross.

As of 31.12.2015 in 31 Red Cross youth clubs (out of the total 35) there are 2.037 active young volunteers, which represents an increase of 190 volunteers in the youth clubs compared to last year.

The youth volunteers are integral part of the overall work of the national society. The youth clubs, through their programme activities conducted the following educations in 2016:

### Educational workshops for prevention and raising awareness

Topic	No. of workshops	Number of participants
Prevention of HIV/AIDS and sexually transmitted infections	113	4060
Prevention of human trafficking	83	2146
Prevention of addiction diseases (alcohol, drugs, smoking)	277	7758
First aid training	124	2850
Promotion of voluntary blood donation	11	328
Red Cross Dissemination	111	2429
Prevention of Tuberculosis	13	816
Dental care	33	930
Raising awareness on migration	25	522
Promotion of healthy habits	19	672
Other workshops on prevention	5	127

Total of 814 educational workshops were organized with participation 22.638 participants.

Branch first aid competitions were organized in 24 Red Cross branches with participation of 1.636 pupils and students from the primary and secondary schools.



## MOBILIZATION OF FUNDS FROM THE CORPORATE SECTOR

In the past year Macedonian Red Cross had significant cooperation with several important companies in the country that are practicing corporate social responsibility and they provided support for the programme and project activities for provision of assistance to the vulnerable target groups in the country.

In 2016 Macedonian Red Cross had good cooperation with seven big companies, and many other middle-size and small companies in the country. The support of the big companies for implementation of projects and programme activities of Macedonian Red Cross amounted to 5.227.500 Denars which represents a significant contribution for the overall humanitarian activities of the organization.

In the past year numerous companies provided support for the humanitarian mission of Macedonian Red Cross for the affected population from the floods in Skopje and Tetovo region. They donated funds and material assistance targeted for the affected population from the floods.

Macedonian Red Cross in the past year had fruitful cooperation with the Economic Chamber of the Republic of Macedonia, the Association of the Economic Chambers of the Republic of Macedonia and the Economic Chamber of North-west Macedonia as well as with the American Chamber of Commerce and the Crafts Chamber of the City of Skopje and other local chambers in the country. The cooperation was targeted for ensuring support for the project and programme activities provided by the members of the chambers for implementation of humanitarian activities of the Red Cross

COMPANIES	Implemented cooperation and raised support for activities
EVN MACEDONIA AD	Support for the project Home care for older people, implemented through the City Red Cross of Skopje and the Red Cross Branches of Veles, Kriva Palanka, Kichevo, Debar and Struga, which enabled covering of 402 older and frail people. Support for organizing free of charge measuring glucose in the blood in frames of the marking of the Week for care for older people. Conducted joint humanitarian action "Lets share happiness" - donated Christmas gifts (caps, scarves, chocolates and backpacks) for 320 children with special needs and children from social case families from eight municipalities, on the occasion of the New Year Holidays.
KOMERCIJALNA BANKA AD Skopje	Support for the "Project for improvement of the socialization of children and youth with special needs" (340 children) implemented through seven Red Cross Branches and the City Red Cross of Skopje.
TRANSMET Doo Skopje	Support for the project „School clubs for education and prevention of the Red Cross" implemented by the City Red Cross of Skopje
DAUTI FOUNDATION	Support for the activities of the „Daily Centre for older people and home care services" implemented through the City Red Cross of Skopje.
ALLIANCE ONE MACEDONIA, Kavadarci	Support for the project "Control and prevention of diabetes and osteoporosis", implemented in 3 rural communities through MRC.
FOUNDATION T – MOBILE for Macedonia	Provided free of charge telephone number for donations.
ONE VIP	Provided free of charge telephone number for donations.

### Partnership meeting

The seventh partnership meeting of Macedonian Red Cross was held on November 24, 2016 at the Skopje Fair. The main objective of the meeting was to promote humanitarian values and capacities of Macedonian Red Cross and to enhance strategic partner-

ships for implementation of joint socially beneficial programmes for improvement of the quality of life of the vulnerable population.

The event was attended by representatives of the corporate sector, international organizations and agencies in the country and representatives of the economic chambers.



For several years in a row, as a token for appreciation for the partnership support Macedonian Red Cross presents awards to the partners. On the Partnership Meeting, Macedonian Red Cross presented the award of “Bronze Supporter” to the Foundation Albiz for the provided support in the implementation of the project activities for home care implemented through the City Red Cross of Skopje. Last year, with the support of the foundation Macedonian Red Cross opened one more centre for home care support in the municipality of Saraj.

On this occasion Macedonian Red Cross presented the project catalogue in order to raise the interest of the partners for joint action and establishment of strategic partnerships in areas of common interest.





## TRACING SERVICE

Since the beginning of the migration crisis Macedonian Red Cross is involved in the implementation of activities for restoring family links (RFL). For this purpose in both reception centres in "Vinojug" and "Tabanovce" there are mobile teams that assist the migrants in regard to their needs for restoring family links. In cooperation with the International Committee of the Red Cross and the national societies, particularly the national societies on the Balkan route, and those that are final destination of the migrants, significant results have been achieved in the past year in the area of capacity building of the Tracing Service of Macedonian Red Cross, and in the area of offering services and practical processing of numerous cases of interrupted family links.

### ***Support for the migrant population***

The teams for restoring family links of Macedonian Red Cross were constantly present in both reception centres, where there was a continuous need for addressing RFL cases. On basis of the monthly statistics, in 2016 the restoring family links teams of Macedonian Red Cross in both reception centres in Vinojug and Tabanovce processed 445 tracing requests for restoring family links, of which 85 of the cases were positively resolved, of which 12 were minors.

Besides the tracing requests registered in the reception centres, the tracing service of Macedonian Red Cross developed a data base for the missing persons that were arriving in the course of the whole year from other national societies. The number of tracing requests reached 554 cases, of which most of them are from German Red Cross (80%), and the others came from Red Cross of Serbia, Irish Red Cross, Swedish Red Cross and French Red Cross.

In the course of 2016 the International Committee procured two containers for the RFL teams and a generator for electricity for the operational needs of the team in Tabanovce. Along the railway track Skopje-Tabanovce new 8 boards were placed in order to warn the migrants that are illegally travelling through Macedonia about the potential dangers along the tracks, which was a very dangerous thing in the past when there were numerous casualties.

In March 2016, the national society organized restoring family links training for Macedonian Red Cross staff and volunteers within the support for the national society secured with the Emergency Appeal of the International Federation of the Red Cross and Red Crescent Societies. The training was attended by volunteers from 20 Red Cross branches and the City Red Cross of Skopje and the Macedonian Red Cross HQ.

### ***European Conference on restoring family links***

In the period of April 20-23, 2016 the Red Cross of Bosnia and Herzegovina hosted the European Conference on restoring family links, which was attended by over 100 representatives from 40 Red Cross and Red Crescent national societies. The discussions were focused on the modalities for implementation of the Strategy for restoring family links 2008-2018 and justification of the past activities in the area of restoring family links.

### ***Training organized by the German Red Cross***

For purpose of ensuring regular capacity building of the Macedonian Red Cross tracing service, a representative of Macedonian Red Cross participated on the training provided by the German Red Cross





on 07.10.2016. The training was aimed to enhance the capacities of the people to fill in the new form for suspected dead people. The German Red Cross organized this training in cooperation with the International Committee of the Red Cross in Paris and the need for this workshop came as a result of more frequent cases of tracing people who have not been in contact with their relatives for a longer period of time and it is assumed that they died on their way towards Western European countries, particularly in ship accidents that happen in near the Greek coasts and the Italian coast.

### ***Regional meeting on restoring family links***

For three years in a row Macedonian Red Cross is hosting this event which we named this year as a Regional meeting on the topic of: Migration crisis – new challenge for enhancing regional cooperation in the area of restoring family links". The event was organized with the support of Save the Children, which financed this year part of the activities of the Macedonian Red Cross Tracing Service. This agency also funded this regional meeting which was attended by the International Committee of the Red Cross, Red Cross of Serbia, Slovenian red Cross, Croatian Red Cross, Red Cross of Montenegro and Bulgarian Red Cross, as well as representatives of all partner

institutions and organizations that work on the field together with the Red Cross, such as the Ministry of labor and Social Policy, the Crisis Management Centre, the Ministry of Interior, UNHCR, UNICEF, Save the children, SOS, Lastrada, IOM, Legis and Noon.

### ***Refreshment training***

In the period of 06-09.12.2016 the RFL teams from Vinojug and Tabanovce attended the refreshment training which was organized in Belgrade, Serbia. The main objective of the training was to refresh the knowledge in the area of restoring family links on field level as well as on coordination level. The main topics were promotion of and discussion of monthly reports, tracing requests (different types depending on the case), Daily Phone Logs, FLEXTRANET, Trace the Face, Trace the face Back Office, etc.



## FINANCE REPORT FOR 2016

The financial report of Macedonian Red Cross presents the planned and realized income and expenditures of the organization and serves as a confirmation for the successful implementation of the programme and project activities supported by national and international partners of the organization.

The operation of the organization presented through the financial data shows successfully finished year with 262.18%, realization of the Budget compared to 2015 when this figure amounted to 542.93%. The total realized own income amounts to 47.26% of the total realized income and it represents 1.94% of the overall income.

The realized income from organs and donors amounts are earmarked funds and most of the funds are transferred directly to the Red Cross branches, for implementation of project activities. This income is increased and amounts to 288.07% and it is increased compared to 2015 when it amounted to 744.88% as a result of the raised funds for the affected population from the floods in the Republic of Macedonia and the migration crisis which affected our country. This funds amount to 98.06% of the overall realized income in 2016.

In the area of expenditures, it can be seen that the expenses are controlled and targeted for programme activities, in compliance with the basic objectives of the organization. 94.57% of the total realized expenditures are functional programme expenditures and they are increased compared to the previous year. The expenditures for salaries of staff amount to 2.23% and the material expenditures amount to 3.02%. 5.21% of the total expenditures were targeted for the needs of the HQ, and they are lower compared to the past year. 14.32% were directly transferred to the Red Cross branches and the City Red Cross of Skopje and these costs are lower compared to the last year as a result of decreased income from blood donation, while the remaining 80.47% of the funds were spent by the Macedonian Red Cross HQ for direct implementation of programme activities of the RC branches and the City Red Cross of Skopje.

Some of the surplus of funds, that is, the positive difference between income and expenditures is for projects which will continue to be implemented in 2017.

Macedonian Red Cross Executive Board formed a commission which conducted internal audit on the financial and material operation of the organization. Also, an independent auditing company was hired which conducted external audit in compliance with the Law on Audit and the international standards for financial reporting and accounting regulations which are in force in the Republic of Macedonia. The auditing company stated that the financial presented results of Macedonian Red Cross are realistic and objective.

The financial report relates only to the operation of Macedonian Red Cross Headquarters.





# FINANCE REPORT FOR 2016

	Budget 2016	Realized 2016%	% in 2016	% in 2015
<b>TOTAL INCOME</b>	173,157,195.00	453,983,755.00	262.18	542.93
Own sources of income	18,618,800.00	8,799,782.00	47.26	169.23
Income from organs / donors	154,538,395.00	445,183,973.00	288.07	744.88

<b>TOTAL EXPENDITURES</b>	173,157,195.00	424,216,024.00	244.99	363.77
Salaries and contributions for staff	10,364,416.00	9,454,775.00	91.22	92.87
Expenditures for materials and services	6,395,138.00	13,569,101.00	212.18	216.42
Functional (programme) expenditures	156,397,641.00	401,192,148.00	256.52	482.67
<b>BALANCE</b>	0.00	29,767,731.00		

INCOME						
DESCRIPTION	Own sources of income	Income from organs/donors	Budget 2016	Realized from own sources	Realized from organs/donors	Realized in 2016 %
<b>74 TRANSFERS AND DONATIONS</b>						
741 Ministry of Labor and Social Policy	6,000,000.00		6,000,000.00		6,000,000.00	6,000,000.00
741 Blood donation (Ministry of Health)		6,763,000.00	6,763,000.00		6,763,000.00	6,763,000.00
742 Social welfare activities	200,000.00		200,000.00	175,884.00	13,200,150.00	13,376,034.00
742 Organizational Development		9,011,908.00	9,011,908.00		5,905,023.00	6,080,907.00
742 First Aid	2,500,000.00		2,500,000.00	3,236,303.00		3,236,303.00
742 Health education		5,633,287.00	5,633,287.00		6,042,563.00	6,042,563.00
742 Youth	420,000.00		420,000.00	165,000.00		165,000.00
742 Disaster Preparedness		110,000,000.00	110,000,000.00		227,229,931.00	227,229,931.00
742 Dissemination			0.00			0.00
742 RCA-PHV		200,000.00	200,000.00			0.00
742 Information and Communication			0.00			0.00
742 Tracing Service			0.00		2,350,979.00	2,350,979.00
742 International Department / International cooperation			0.00			0.00
742 Mobilization of Funds		13,030,200.00	13,030,200.00			0.00
742 Finance (other income)/credit for a car/, charged fees from employees, interest.			0.00		59,898.00	59,898.00
<b>72 UNTAXED INCOME</b>						0.00
725 From RC branches (cotization fee)	1,500,000.00		1,500,000.00	1,369,380.00		1,369,380.00
725 Donations from natural persons	200,000.00		200,000.00		68,147.00	68,147.00
725 Donations from legal persons (sale of vehicles)	500,000.00		500,000.00			0.00
725 Additional post stamps (MRC Law)	300,000.00		300,000.00	176,817.00		176,817.00
723 From rent of office space / other income/from sale of capital assets	1,918,800.00		1,918,800.00	3,676,398.00		3,676,398.00
725 From registration of vehicles	1,030,000.00	9,900,000.00	10,930,000.00		10,585,845.00	10,585,845.00
725 Other income / income from interest/Solidarity Fund/ Development Fund/PHV	50,000.00		50,000.00		80,542,545.00	80,542,545.00
725 Balance brought forward from the previous year	4,000,000.00		4,000,000.00		86,435,892.00	86,435,892.00
<b>TOTAL INCOME</b>	18,618,800.00	154,538,395.00	173,157,195.00	8,799,782.00	445,183,973.00	453,983,755.00

EXPENDITURES						
DESCRIPTION	Own sources of income	Income from organs/donors	Budget 2016	Realized from own sources	Realized from organs/donors	Realized in 2016 %
<b>RUNNING EXPENDITURES</b>						
401 BASIC SALARIES AND CONTRIBUTIONS	7,959,880.00	2,374,536.00	10,334,416.00	5,900,396.00	3,444,202.00	9,344,598.00
402 CONTRIBUTIONS ON SALARIES AND PERSONAL TAX	30,000.00	0.00	30,000.00	44,804.00	65,373.00	110,177.00
<b>TOTAL EXPENDITURES FOR SALARIES</b>	7,989,880.00	2,374,536.00	10,364,416.00	5,945,200.00	3,509,575.00	9,454,775.00
420 TRAVEL	70,000.00	0.00	70,000.00	483,491.00	2,362,976.00	2,846,467.00
421 COMMUNAL FEES	1,065,000.00	0.00	1,065,000.00	104,776.00	749,582.00	854,358.00

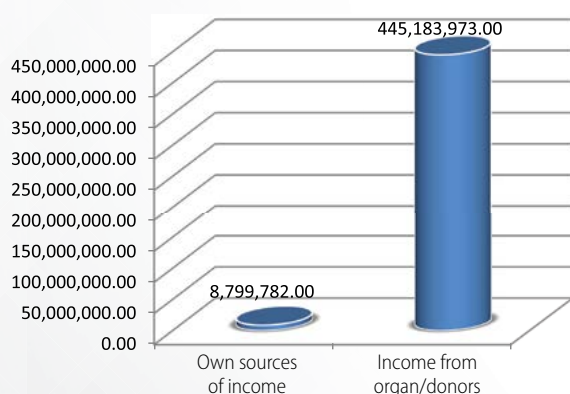
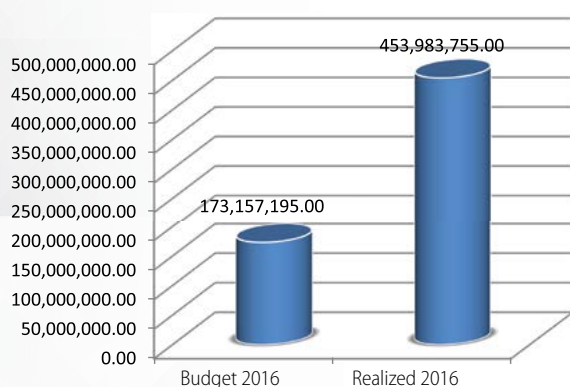
422	HEATING	625,000.00	0.00	625,000.00	201,730.00	204,295.00	406,025.00
423	COMMUNICATION AND TRANSPORT	1,520,000.00	1,601,596.00	3,121,596.00	1,083,357.00	2,630,277.00	3,713,634.00
423	MATERIALS	1,119,346.00	2,839,815.00	3,959,161.00	3,034,859.00	7,079,289.00	10,114,148.00
424	RUNNING MAINTENANCE	962,000.00	0.00	962,000.00	2,154,419.00	2,151,576.00	4,305,995.00
425	CONTRACTUAL SERVICES	3,193,792.00	8,079,035.00	11,272,827.00	4,667,816.00	18,858,868.00	23,526,684.00
426	OTHER OPERATIONAL EXPENDITURES	400,000.00	0.00	400,000.00	429,226.00	185,471,766.00	185,900,992.00
463	TRANSFERS TO NOT FOR PROFIT ORGANIZATIONS	0.00	33,117,195.00	33,117,195.00	0.00	60,727,155.00	60,727,155.00
<b>TOTAL RUNNING EXPENDITURES</b>		<b>8,955,138.00</b>	<b>45,637,641.00</b>	<b>54,592,779.00</b>	<b>12,159,674.00</b>	<b>280,235,784.00</b>	<b>292,395,458.00</b>
<b>CAPITAL EXPENDITURES</b>							
483	PROCUREMENT OF FURNITURE AND OFFICE EQUIPMENT	0.00	800,000.00	800,000.00	901,017.00	9,502,185.00	10,403,202.00
483	PROCUREMENT OF VEHICLES	0.00	0.00	0.00	649,518.00	8,210,315.00	8,859,833.00
481	BASIC AND SPECIAL MAINTENANCE	400,000.00	0.00	400,000.00	1,523,992.00	16,039,325.00	17,563,317.00
<b>TOTAL CAPITAL EXPENDITURES</b>		<b>400,000.00</b>	<b>800,000.00</b>	<b>1,200,000.00</b>	<b>3,074,527.00</b>	<b>33,751,825.00</b>	<b>36,826,352.00</b>
ASSISTANCE, DONATION AND OTHER EXPENDITURES		0.00	107,000,000.00	107,000,000.00	0.00	85,539,439.00	85,539,439.00
<b>TOTAL ASSISTANCE, DONATION AND OTHER EXPENDITURES</b>		<b>0.00</b>	<b>107,000,000.00</b>	<b>107,000,000.00</b>	<b>0.00</b>	<b>85,539,439.00</b>	<b>85,539,439.00</b>
<b>TOTAL EXPENDITURES</b>		<b>17,345,018.00</b>	<b>155,812,177.00</b>	<b>173,157,195.00</b>	<b>21,179,401.00</b>	<b>403,036,623.00</b>	<b>424,216,024.00</b>

Finance Department  
Zaklina Popovich

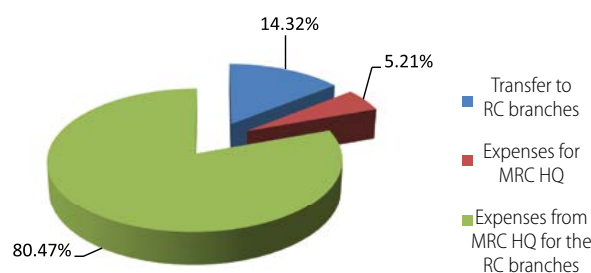
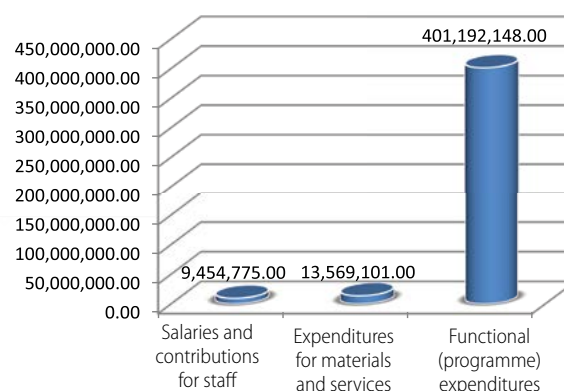
Secretary General  
PhD. Sait Saiti

Transfers to RC branches	60,727,155.00	14.32
Expenses for MRC HQ	22,114,497.00	5.21
Expenses from MRC HQ for the RC branches	341,374,372.00	80.47
<b>Total</b>	<b>424,216,024.00</b>	<b>100.00</b>

#### REALIZED INCOME IN 2016



#### EXPENDITURES 2016







## AUDITOR'S REPORT

To:  
The Management of  
MACEDONIAN RED CROSS  
SKOPJE

We have audited the accompanying financial statements of "MACEDONIAN RED CROSS" (in the following text "the Organization"), which comprise the Balance Sheet as of 31 December 2016, the Statement of Revenues and Expenses and Statement of Changes in Funds for the year then ended and a summary of significant accounting policies and other explanatory notes.

The enclosed financial statements for 2016 stated on the following pages, consist of the statements of the Organization and the statements the following projects: 1) Campaign for HIV/AIDS; 2) Austrian Red Cross; 3) Global fund for prevention against HIV/AIDS; 4) International Federation of the Red Cross and Red Crescent; 5) Take action for social inclusion of older people; 6) DOTS Interventions in RM; 7) Promotion of Human Values; 8) German Red Cross, 9) Take action of better competitiveness on the labor market and the statements of the two funds: 1) Development fund and 2) Charity fund and a separate account for online donations. The projects are financed by different donors and are realized through special accounts of the Organization. The Organization does not prepare separate annual reports for each project.

### Management's responsibility for the financial statements

Management is responsible for the preparation and fair presentation of these financial statements in accordance with the Accounting Law for Non-profit Organizations and the standards for reporting under the cash basis of accounting. This responsibility includes: designing, implementing and maintaining internal control relevant to the preparation and fair presentation of financial statements that are free from material misstatement, whether due to fraud or error; selecting and applying appropriate accounting policies; and making accounting estimates that are reasonable in the circumstances.

### Auditor's Responsibility

Our responsibility is to express an opinion on these financial statements based on our audit. We conducted our audit in accordance with International Standards on Auditing. Those standards require that we comply with ethical requirements and plan and perform the audit to obtain reasonable assurance whether the financial statements are free from material misstatement.

An audit involves performing procedures to obtain audit evidence about the amounts and disclosures in the financial statements. The procedures selected depend on the auditor's judgement, including the assessment of the risks of material misstatement of the financial statements, whether due to fraud or error. In making those risk assessments, the auditor considers internal control relevant to the entity's preparation and fair presentation of the financial statements in order to design audit procedures that are appropriate in the circumstances, but not for the purpose of expressing an opinion on the effectiveness of the entity's internal control.

An audit also includes evaluating the appropriateness of accounting policies used and the reasonableness of accounting estimates made by management, as well as evaluating the overall presentation of the financial statements.

We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our audit opinion.

### Auditor's opinion

In our opinion, the financial statements of "MACEDONIAN RED CROSS" give a true and fair view of the financial position of the Organization as of 31 December 2016, as well as the operating results and the changes in the funds for the year then ended, in accordance with the Accounting Law for Non-profit Organizations and standards for reporting under the cash basis of accounting.

### Report of other legal and regulatory requirement

Management of the Organization is also responsible for preparation of the annual business report according the Law on non-profit organizations and foundations. Our responsibility in accordance with the Audit Law is to report whether the business report is consistent with the annual account and the financial statements for the year ended 31 December 2016. Our work referring to the annual business report is carried out in accordance with ISA 720 and it is limited to reporting whether the historical financial information presented in the annual statement are consistent with the annual accounts and audited financial statements.

The annual business report is consistent, in all material aspects, with the annual account and the audited financial statements of "MACEDONIAN RED CROSS", Skopje for the year ended 31 December 2016.

Skopje, 6 March 2017

  
Manager  
Dragan Dimitrov



  
Certified Auditor  
Zvonko Kocovski

***WWW.REDCROSS.ORG.MK***

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You  [www.youtube.com/MacedonianRedCross](http://www.youtube.com/MacedonianRedCross)