



**НАШИОТ
ХУМАНИТАРЕН
ОДГОВОР**

**PËRGJIGJA JONË
HUMANITARE**

**OUR
HUMANITARIAN
RESPONSE**



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We contributed to raising awareness on the importance of climate change and helped in dealing with the consequences of natural disasters that were fortunately not so great in the past year. We supported 19,320 people on the move (migrants and irregular migrants and refugees).

We have been active in the field of dissemination and promotion of international humanitarian law, providing training and services for psychological support, restoring family links and many other activities.

We are especially pleased with our process called "Transformation-28", which we officially launched this year, which should open new vistas in our development by implementing changes in 24 areas of our operations. These transformations should make a special contribution to the improvement of the overall cultural, organizational, programme and digital aspects in our work in order to help us keep up with new trends and social flows. This process is expected to enable many new partnerships and joint initiatives in the years ahead. Everything we do, we do it from the heart and with lots of love, hoping to provide a more dignified life for people who have found themselves in trouble.

We hope that all of us in the period ahead will find strength and motivation that will bring us together to be even more efficient and responsible in the spirit of the fundamental principles and values of the International Red Cross and Red Crescent Movement and we will continue to bring smiles and hope for better tomorrow for our fellow citizens in response to the challenges of the new era.

KEY ACCOMPLISHMENTS IN 2023

We rely on our achievements to be more successful in the future

The success of an organization is measured by the way the environment perceives the work of that organization, by the satisfaction of the beneficiaries with the provided services, by the interest of partners in financing, support and joint work with that organization.

In the past year, the Red Cross of RNM continues to be one of the leading organizations in dealing with the various challenges of the most vulnerable population in the social environment.

We are a small organization with big goals. We perform our auxiliary role in the country, always trying to be a positive example for others. We remain committed to the ideals of Anry Dunant.

We promote volunteering, and foster inclusiveness, providing services for the most vulnerable categories of population, by promoting peace and tolerance. We remain an organization open to all, a place of security and warmth when people are in most difficult situation, but also a place of hope for new friendships, partnerships and cooperation. We are ready for new challenges, and our achievements serve as lessons learned for introducing new content into our work program.

KEY ACHIEVEMENTS IN DIFFERENT PROGRAM AREAS:



Adopted five-year Development Framework of the Red Cross of RNM, Transformation-28.



Provided assistance to people affected by migration or displacement – 19.320 people (migrants, irregular migrants and refugees) assisted.



50.648.119 denars raised for Türkiye and 12.427.334 denars raised for Syria within the national campaign to support the population affected by the earthquake in Türkiye and Syria, conducted by the Red Cross of RNM in cooperation with state institutions, companies and the population of RN Macedonia.



Organized “Humanitarian Response 2023” exercise and presented capacities of the Red Cross of RNM for coping with humanitarian challenges.



Established X-Stock regional platform for stock reserves.



Adapted BOCA tool for self-assessment of organizational capacities of RCB’s and carried out assessment in 6 RCB’s.



Established mechanism to protect the integrity of the national society.



Provided social services to help older persons and persons with disabilities (739 older persons - delivered service by 241 caregivers and 379 persons with disabilities supported by 277 assistants on a monthly level).



Collected 59.859 blood units for the needs of the health system in the country.



Established pilot phase of the “Emergency Button” support service - provided to 110 elderly persons and persons with developmental disabilities.



An established service for transportation of older persons and persons with disabilities who are not in life-threatening situations and are not able to independently provide transportation for the use of health, social or other types of services.



Implemented national campaign for first aid throughout the territory of RN Macedonia with children in primary and secondary schools (a total of 13.556 young persons covered by the campaign).



Mobilized 18,000 members and 4,000 active volunteers to implement activities of the national society at the local level.



Introduced position of local youth coordinators in RCB's to strengthen youth activities at the local level.

ORGANIZATIONAL DEVELOPMENT

Commitments for development of the national society

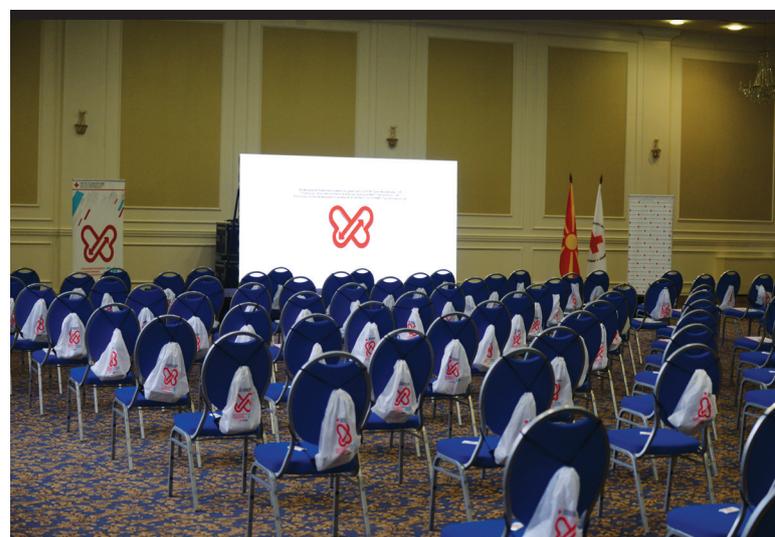
Taking into account the complexity of the organization's operations and the constant emergence of new challenges and needs of the target groups, the Red Cross of RNM constantly invests in the development of capacities and the improvement of work processes at the national and local level in order to increase the quality of the delivered results. By building efficient partnerships, strengthening the organizational structure and providing support in development initiatives, the organization strives to advance its operations and confirm the epithet of a national society that functions well and is a desirable and reliable partner for cooperation.

Red Cross of RNM Development Framework – Transformation-28

The new development framework of the Red Cross of RNM, Transformation-28 represents a set of the national society's commitments to implement a process of change in the upcoming five-year period. This process was initiated at the beginning of 2022 and is being implemented in three phases: a participatory consultation process (January – August 2022), preparation of a development framework (September 2022 – May 2023) and a final phase for implementation of the development framework (2024-2028).

On October 17, 2023, the Red Cross of RNM organized an event to promote the new five-year Development Plan of the Red Cross of RNM, Transformation-28 in front of numerous domestic and international guests in order to present the commitments and ambitions of our organization to progress and transform, through internal reorganization, introduction of new services and activities, and defining modalities for cooperation with our partners.

The Transformation-28 development document has been prepared and presented in a beautiful trilingual publication that is printed in Macedonian, Albanian and English in a combined package consisting of a development document, an action plan and accompanying flyers. Our organization now started to work on implementation of the third phase of the Transformations-28 process in the upcoming five-year period in which the development commitments and ambitions of volunteers, members and employees will be part of our annual and operational implementation plans in order to show and prove that the changes will be our model to become more successful and responsible and constantly up to date with the needs and expectations of our service beneficiaries.



Memorandums of Cooperation

Joint activities in several areas are regularly organized in cooperation with state institutions. In the past year, memoranda of cooperation were signed with the Ministry of Education and Science and the Ministry of Health, for implementation of a joint campaign to promote first aid in secondary and primary schools with the participation of 25,000 students. Partnerships with educational institutions were also formalized by signing memoranda of cooperation with the state universities "St. Cyril and Methodius", "St. Kliment Ohridski", "Goce Delchev", "University of Tetovo" and "Mother Teresa".

Strengthening of mechanisms for protection of the integrity

With the support of IFRC, the Red Cross of RNM implemented the tool for self-assessment of the national society for existence of mechanisms to protect the integrity of the national society. Based on the assessment, policies for prevention and response to sexual exploitation and abuse, sexual harassment at the workplace, protection of children and protection of whistleblowers were prepared and adopted. Instructions for their implementation have been prepared, trainings have been held for presidents, secretaries and staff of RCB's, CRC Skopje and the Head Office, and an online system for reporting and responding to possible violations is being prepared for the coming year in accordance with the unified approach in the Movement.

Branch organizational capacity assessment - BOCA

The Red Cross of RNM started with the implementation of BOCA - a tool for assessing the organizational capacities of the RC branches, which represents a process of self-assessment at the local level and definition of development priorities with action plans for the next two years. The tool is implemented every two years according to the current situation in the organization. A team of 9 facilitators was established in the Red Cross of RNM, which conducted assessments in 6 RCB's in 2023.





Fund for development and projects

Within the Fund for development and projects in 2023, 8 projects with a total value of 1,673,367.00 denars have been supported, and in accordance with the decision made by the Governing Board of the Red Cross of RNM, this year, the national society funded the operation of the youth coordinators for a 7-month period in 8 RC branches that have the lowest annual budgets. Towards the end of the year, a review of the use of funds in the past four years was made and changes were proposed regarding the functioning of the fund in the period to come.

Mentoring program for support of RCB's

In the first half of 2023, the implementation of the mentored development programs was finalized in 8 RCBs, with the support from the Head Office. Activities were carried out for the development of RCBs. 6 monthly local plans were implemented in the area of improvement of the administrative work and implementation of norms, infrastructure and logistics, human resources, program and project work, mobilization of resources and partnership through specially formed local teams that included representatives from the management and governance of RCBs.



Strengthened capacities for financial operation

In the period May 12-14, 2023, a workshop on the financial operation of the Red Cross of RNM was held in Struga in order to analyze existing practices and challenges, as well as to identify areas for improvement in the financial operation. Members of the Governing Board of the Red Cross of RNM, the Financial Commission of the Red Cross of RNM and representatives of the professional service shared experiences and defined conclusions that will be part of the planned processes of transforming the organization's financial operation.



COOPERATION WITH INTERNATIONAL PARTNERS

The challenges faced by the vulnerable population in our country and in the world need strengthened partnership support more than ever. In the past year, the Red Cross of RNM in cooperation with partners from the Red Cross/Red Crescent Movement, implemented joint initiatives to respond to priority needs of different target groups, creation of common values, sharing resources and capacity building. With its partners, the Red Cross of RNM developed and promoted successful practices in response to the latest humanitarian challenges to ensure proactive behavior for anticipation, preparedness and protection. Special support from international partners was provided for adaptation of operations and response to the needs of the migrant population with emphasis on the population coming from Ukraine.

International events

During the year, the Red Cross of RNM took part in international events and workshops to strengthen capacities and exchange experiences with the national societies of the Red Cross of Austria, Bulgaria, Croatia, Albania, Bosnia and Herzegovina and Albania related to implementation of regional projects and bilateral initiatives.

The president of Red Cross of RNM Prof. Dr. Romel Velev and the Secretary General PhD. Sait Saiti attended the 67th session of the General Assembly of the Bulgarian Red Cross in the period 2-3.6.2023.

The Secretary General PhD. Sait Saiti participated on the commemoration of the 145th anniversary of the foundation of the Croatian Red Cross, which took place in Zadar.

Cooperation in the region

In 2023, delegations of the Red Cross of RNM took part in several events for the development of regional cooperation of national societies within the IFRC cluster for Southeast Europe. In the period 25-26.04.2023, a regional meeting of the cluster was held in Sarajevo, Bosnia and Herzegovina, where desk officers and secretaries general of 8 national societies discussed the challenges and future responses to the needs of the population in the region and the possible impact of multiple factors such as politics, economics, migration, technology development,

media, environment, public health, agriculture and food security, and civil society, related to the work of the Red Cross in the next 3 years.

Regional meeting in Sarajevo

In the period 26-29.11.2023, a regional meeting was held in Sarajevo, Bosnia and Herzegovina for the exchange of experiences in the area of organizational development, the mobilization of resources, the management of membership and volunteers and the building partnerships with the private and public sectors.

Leadership meeting

On October 27, 2023, a leadership meeting of presidents and secretaries general of national societies from Europe and Central Asia was held in Athens, Greece, with participation of 23 national societies from the region, among which was the delegation of the Red Cross of RNM. Several topics were discussed related to the implementation of the commitments from the last European Conference held in Tbilisi in 2022, the preparations for the extraordinary election session of the General Assembly of the International Federation, the preparations for the 34th International Conference, the revision process of the Statutes of the International Federation, as well as the importance of networking of national societies by presenting positive practices in the region.

Memorandum of cooperation with the Red Cross of Kosovo

On 19.12.2023 in the premises of the Red Cross of Kosovo in Pristina, the President of the Red Cross of RNM Prof.Dr. Romel Velev and the President of the Red Cross of Kosovo Mrs. Feride Hiseni signed a memorandum of cooperation between the two national societies. The organizations have had many years of mutual cooperation and they committed to further enhance it and support

mutual initiatives that would result in improved preparedness and support of vulnerable categories in need of humanitarian assistance. During the event, a meeting was held between the Secretary General of the Red Cross of RNM, PhD. Sait Saiti, and the Secretary General of the Red Cross of Kosovo, Mr. Agron Humoli, who agreed on the first forthcoming joint activity in the field of promotion of human values.

Memorandum of Cooperation with the Red Crescent of the Islamic Republic of Iran

On 06.06.2023, the President of the Red Cross of the Republic of North Macedonia Prof. Dr. Romel Velev and the President of the Red Crescent of the Islamic Republic of Iran Dr. Pirhossein Kolivand signed a Memorandum of Cooperation in order to initiate joint activities to strengthen capacities in the field of volunteer management and disaster response.



Support for program activities

With the support of long-term partners of the organization such as the Austrian Red Cross, the Italian Red Cross and the Swiss Red Cross, support was provided for implementation of program activities and humanitarian aid for the most vulnerable population, irregular migrants, support for the development of social and economic services for the population, etc. On basis of the positive experiences from the long-term cooperation, the Red Cross of RNM and the Swiss Red Cross, held a meeting in the period 12-19.05.2023 to conduct an assessment and in-depth analysis of the capacities of the national society and to explore opportunities for enhancement of the cooperation. The report submitted by the delegation of the Swiss Red Cross confirmed the ambitions and capacities of the Red Cross of RNM to continue to be a reliable partner for the implementation of joint initiatives and projects. The programme support of the ICRC, enabled enhancement of the capacities of our national society for implementation of the activities in the area of restoring family links and promotion of international humanitarian law.

Integrity

Supported by the Capacity Building Fund of the International Federation, the Red Cross of RNM conducted activities for strengthening the integrity of the national society by developing policies and mechanisms for prevention and response to sexual exploitation and abuse, sexual harassment and discrimination at the workplace, protection of children and protection of whistleblowers.

Within the International Federation's global initiatives to strengthen local action, the Red Cross of RNM has started piloting the tool for "Assessment of the organizational capacities of branch organizations".





Support for Türkiye and Syria

The Red Cross of RNM took an active part in dealing with the consequences of the disasters faced by other countries in the world. Within the national campaign to support the population affected by the earthquake in Türkiye and Syria, the Red Cross of RNM in cooperation with state institutions, companies and the population of RN Macedonia raised 50.648.119 denars for Türkiye 12.427.334 for Syria. In an agreement with the Turkish Red Crescent, the funds were used for the reconstruction of a school in the city of Malatija. As a token of appreciation, the school will be named Macedonia and 32 classrooms will bear the names of cities in North Macedonia.

Support for Slovenia, Libya and Morocco

To support the affected population from the floods in Slovenia and Libya, as well as the affected population from the earthquake on September 8, 2023 in Morocco, the Red Cross of RNM raised financial support amounting to 90.000 denars for Morocco, 94.200 denars for Libya and 3.640.397 denars for Slovenia.



SOCIAL HUMANITARIAN PROGRAMMES

Social services in the community

Personal assistance to persons with disabilities

The Red Cross of RNM with the support of the Ministry of Labor and Social Policy (MLSP) implemented the social service for personal assistance to persons with disabilities throughout the year. The program aims to contribute to the independent living of persons with disabilities and their active and equal participation in the community and society as a whole. Personal assistance is a social protection service, to provide support to a person with a disability to ensure independent living, according to the individual needs of the beneficiary. The service is delivered through CRC Skopje and the Red Cross branch organizations of Bitola, Struga, Strumica, Gostivar, Negotino, Veles and Kumanovo, as well as the RCB Gevgelija - within the project supported by the World Bank.

At the local level, during the year, regular coordination was carried out between the centers for social work and the Red Cross branch organizations, the assistants and the beneficiaries in order to ensure efficient and effective implementation of the service. As

of December 2023, 387 beneficiaries were covered, and the service was delivered by 280 personal assistants.



Home assistance and care

Red Cross of RNM with the support of MLSP during the year implemented the social service for home assistance and care for older people. The home assistance and care ensures support for performing basic and instrumental day-to-day activities, for people with reduced functional capacity who cannot take care of themselves, in order to enable the beneficiaries to help themselves, i.e. to return, acquire or maintain the ability to take care of themselves, to continue living in their own homes and lead an independent life in the community.

The home assistance and care service was delivered through CRC Skopje and the Red Cross branches of Strumica, Struga, Debar, Kavadarci, Kochani, Kichevo, Kriva Palanka, Negotino, Radovish, Demir Hisar, Delchevo, as well as through Krushevo and Probishtip, within the project supported by the World Bank. At the local level, regular coordination meetings were continuously held between the centers for social work and the Red Cross branches, caregivers and beneficiaries for purpose of preparation of plans, reports, monitoring and implementation of the service. As of December 2023, 760 older people were covered, and the service was provided by 257 caregivers.

Care and support of the elderly

The social services for home care and assistance of older people that are implemented through CRC Skopje continued to be implemented with the support of the city of Skopje, the Albiz Foundation and Sparkasse Bank through the Austrian Red Cross. 5 volunteers of the Red Cross and 5 nurses are engaged who continuously deliver social and health services for 186 older people in home conditions. Through CRC Skopje, the program activities for the older people continued to be implemented in day care centers for the older people and centers for providing home care in the premises in the DHO "Dare Dzambaz", in the Red Cross Branch Chair, as well as in the premises of the Primary school in the Municipality of Saraj. Activities were also carried out through the Day Care Center in Gazi Baba. During the year, the Red Cross branches supported by the World Bank project and in cooperation with the municipalities of Kriva Palanka, Strumica (Bosilevo) and Debar (Zupa Center) opened day care centers for the older people, which are licensed by the MLSP. In the clubs for older people, which function in the Red Cross branches of Kriva Palanka, Negotino, Ohrid, Veles and Prilep, appropriate activities continued to be implemented in the area of active and healthy aging in the communities.



Recreation for children from families at social risk and children receiving a special allowance

In the winter period in the month of January 2023, MLSP organized a free holiday and recreation for children from families at social risk, children receiving a special allowance and other rights, in Hotel "Slavija" - Popova Shapka. The Red Cross of RNM joined the project activities by providing volunteers from branch organizations who accompanied the children during their stay. Red Cross volunteers, through specially designed programs, conducted recreational and educational activities according to the age and needs of the beneficiaries of services. Red Cross of RNM with the support of MLSP, organized this kind of activities in the summer period during the month of August. The children stayed in h. "Galeb" in Struga, who were accompanied by Red Cross volunteers and carried out appropriate activities in the interest of the children.



Strengthening the resilience of the older people and persons with disabilities during COVID-19 and future disasters

The project "Strengthening the resilience of older people and persons with disabilities during COVID-19 and future disasters" was a three-year initiative implemented in the Western Balkans region, coordinated by the Red Cross of Serbia and supported by the European Union, the Austrian Development Agency and the Austrian Red Cross. Red Cross of RNM and Humanost association were joint partners in implementation of project activities in North Macedonia. The aim of the project was to help older people, people with disabilities, Red Cross societies and civil society organizations to better cope with the COVID-19 situation in Albania, Bosnia and Herzegovina, North Macedonia, Montenegro, Serbia and Kosovo.





Within the project activities during the year, the established five telephone lines for psycho-social support of the elderly and persons with disabilities continued to function. RCBs and CRC Skopje also implemented activities for healthy aging. From June 19-23, 2023, a rapid market assessment training was held in Belgrade, Serbia, attended by representatives from the Red Cross of RNM working on the implementation of the tool to support beneficiaries through financial support or support through value vouchers.

At the invitation of the European Platform for Adults and the European Disability Forum, the partners of the Regional Project participated in a second training to strengthen advocacy networks for long-term care. The workshop was held from 18-20 September 2023 in Brussels where each partner presented their Advocacy Plan, prepared on basis of recommendations from the research regarding access to long-term care in the countries.

The Red Cross of RNM project provided support to 10 civil society organizations for implementation of small projects for the increased involvement of the older people and persons with disabilities and their participation in the community. During the month of October 2023, a workshop was held with representatives of the civil society organizations in order to present the results achieved from the implementation of the activities of the small projects, financed within the regional project. At the workshop, a meeting was held with representatives - members of the network InkluzivaM for sharing experiences and initiatives for active and healthy aging.



Mitigating the effects and consequences of COVID-19

Within the project activities “Mitigating the effects and consequences of COVID-19 on the most vulnerable in society with a special focus on the elderly” supported by the Austrian Ministry of Social Work, Health, Care and Consumer Protection and the Austrian RC, five trainings with which 75 caregivers were trained to help and care for the elderly. With the project, trainings were also held for educators who implement the training. In addition, during the year, two more trainings were held, which included 30 long-term unemployed persons, as well as one training for the educators who implement the program in RCB Debar. Within the framework of the project, three workshops were held for the education of caregivers to help and care for the elderly about the risks of domestic violence and gender-based violence.

The purpose of the education was to sensitize the trained caregivers to the risks of family and gender-based violence against the elderly and persons with disabilities, recognizing the signs of violence, reporting the problem and connecting with competent institutions in the system, responsible for the protection of victims of family violence. and gender-based violence.

90 caregivers who were trained through RCB’s of Kichevo, Kumanovo, Struga, Debar, Veles, Kocani and CRC Skopje participated in the workshops. For the needs of caregivers, a manual for recognizing domestic violence and gender-based educational violence against women has been prepared and printed in Macedonian and Albanian language.

Development of services for integrated long-term care and support in communities

Within the project “Development of business services for integrated care and support in Red Cross of RNM” supported by the Austrian Development Agency, the Austrian Red Cross and the Swiss Red Cross, the “Emergency Button” service was established to help older people and people with disabilities in their homes. The pilot service covers 60 beneficiaries. Through installed devices, older and frail people can call for help in case of emergency or accident, through the Red Cross contact center where there is a trained team of paramedics 24/7. The team has equipped special vehicles and necessary medical supplies, and in situation of more serious cases, the team calls for professional help from an appropriate institution.





The service is implemented through CRC Skopje. The “Emergency Button” team also provides the service of transportation of older and frail persons with the special vehicles, the service is scheduled through hired telephone operators. The project foresees opening a Social Medical Center (SMC) on the coast of Lake Ohrid in the municipality of Struga according to latest standards, with the aim of provision of quality and professional care for older and frail people.

For this purpose, a market research in the Struga region was prepared, as well as a feasibility study of the facility planned for SMC. A business plan based on the market research and the feasibility study was also developed, which provided an insight into the economic viability of SMC in the given conditions. With the project, CRC Skopje has organized 4 trainings for caregivers to help and care for the elderly, which included 60 people.

The project supported by the European Union, presented through the European Commission, foresees support for the “Emergency Button” service by financing an additional 50 beneficiaries of the service in the pilot phase, as well as additional support for training for caregivers. On September 28 and 29, organized by the European Center for Research and Policy Building, representatives of the Red Cross of RNM and MLSP attended the Final Conference in Vienna, Austria. On September 29, a partnership meeting was held on the project activities, the effects and results of the implementation so far, as well as the possibility of integrating the “Emergency Button” service into the support systems in our country. In October, a working meeting was held at the Center for Social Enterprises with representatives of the Red Cross, MLSP, the Ministry of Health, the Health Insurance Fund in order to present the results of the pilot phase of the “Emergency Button” service and discuss possibilities for integrating the service into the systems for social and health care.

Improving the socialization of children and youth with disabilities

Red Cross of RNM, in cooperation and with the support of Komercijalna Banka AD Skopje, has been continuously implementing the activities within the Project "Improving the socialization of children and youth with disabilities" for thirteen years. During the year, the Red Cross of RNM, through the 7 Red Cross branches and CRC Skopje, implemented activities to improve the socialization of children from day care centers and children in foster families. The project activities included 340 children with disabilities aged 3-26 with the involvement of young Red Cross volunteers.

Together we are stronger in the digital world

For a period of six months, the Red Cross of RNM in cooperation with the Association of Consulting Professionals "Preparedness for Europe", carried out project activities entitled "Together we are stronger in the digital world". The project was realized through the civil resilience mechanism of the European Union - Program for direct support of civil society organizations, financed by the EU. The goal of these project activities was to increase the social inclusion of the elderly in the modern digital world and their active aging. Workshops on basic digital skills and internet safety with groups of identified senior citizens were conducted by trained volunteers of 7 Red Cross branches and CRC Skopje. 13 workshops were held in each municipality, with participation of 150 older people over the age of 60.





Point for the homeless

The point for the homeless in Momin Potok in Skopje, which functions through CRC Skopje, was visited by an average of 170 homeless people in the period January-December 2023. Homeless people at the point receive services from a hairdresser/barber, examination and advice from a doctor as well as medicines, hot meals and drinks, expert-advisory consultation with a social worker and a psychologist. Total of 2,027 examinations of homeless people have been done by the doctor and 787 consultations. During this period, 98 expert-advisory consultations were made by the psychologist with the homeless. During the year, 8,155 visits were made by the homeless.

Training according to verified programs of the Red Cross of RNM

In 2023, the Red Cross of RNM conducted trainings within the four verified programs of the Red Cross - personal assistance to persons with disabilities, caregivers for the assistance and care of the elderly, assistants for care of persons with Alzheimer's disease and palliative caregivers of frail persons. Red Cross of RNM, with the support of UNDP, conducted two trainings for care assistants for people with Alzheimer's disease, as well as for palliative caregivers of frail people through CRC Skopje, with which 23 long-term unemployed people were trained. During the year, 11 trainings were held for personal assistance of persons with disabilities, which included 175 long-term unemployed persons, and 13 trainings were held for caregivers for provision of help and care for older people, with total of 210 vulnerable persons were trained. In November and December, personal assistance trainings were started in 4 RCB's, which are scheduled to end in January 2024. The trainings were organized with the support of donors and partners of the Red Cross of RNM.





RED CROSS CAMPAIGNS

Your contribution - a significant help

Red Cross of RNM marked the traditional "Solidarity Week", under the motto "Your contribution - significant help" in the period of April 17 to 23, 2023. During the week, an action was organized to provide assistance in food, clothes, shoes, hygiene products. The purpose of the action was to raise the awareness of the population about the necessary mutual support, as well as to provide adequate assistance to the most vulnerable categories of the population. As part of the action, it was possible to donate funds intended for providing food to families in need. The action resulted with collected 9,860 kg of food, 5,450 kg of clothes, 1,300 kg of hygiene products and 680 shoes. The aid was distributed to 2,140 families at social risk.

International Day of the older people

The Red Cross of RNM participated in the commemoration of October 1 - International Day of the older people with appropriate activities under the motto "Fulfilling the promises of the Universal Declaration of Human Rights for the older people: Across Generations". On the occasion of October 1, the national society organized informative workshops on the rights of the older people, educational workshops on topics of interest to older people,

creative workshops with older people, as well as activities aimed at active and healthy aging.

Think of us too

The Red Cross organized a campaign under the motto "Think of us" on the occasion of the "Week of the fight against hunger" which was marked from October 16 to 22. With the campaign, as with many other humanitarian activities, the Red Cross contributes to the overall efforts undertaken in the country to reduce poverty and social exclusion of citizens. Within the campaign, humanitarian actions were organized to provide donations in cash and food in cooperation with the chambers of commerce in RN Macedonia, companies, educational institutions, associations of citizens, and citizens. The aid was allocated to vulnerable target groups of the population in the communities. The campaign resulted with raised 18,648 kg of food which was distributed to 1,790 people at social risk.

We are all their children

From November 20 to 26, 2023, the "Week of caring for the elderly" was marked under the motto: "We are all their children". The purpose of marking the week was to raise public awareness on the need for increased integration of the older people in all spheres of social life, as well as the need to provide care and assistance to older people. Support in commemoration of the week was provided by UNFPA, with which the Red Cross of RNM collaborates on current issues targeted for older people, as well as health prevention activities for vulnerable target population groups.

Support was provided for the operation of 7 mobile teams of Red Cross volunteers for a free of charge service for procurement and delivery of food, hygiene, medicine, etc. which covered 382 older and lonely people. On the occasion of the week, through CRC Skopje and the Red Cross branches in the country, 26 informational workshops were organized, which included 761 senior citizens to familiarize them with the rights on social and health care in order to improve their quality of life and healthy aging. Actions were also organized for free blood sugar measurement, which included 1042 older people.

Prevention of human trafficking

The Red Cross of RNM is actively involved in the fight against human trafficking and during the year through the CRC Skopje and 23 Red Cross branches in the country, the national society conducted peer educations with young people on prevention of human trafficking. 61 workshops were held, involving 1,477 young people from primary and secondary schools.

European Day against trafficking in human beings

On the occasion of the day, through the Red Cross branches in the country, 23 prevention workshops were held with youth from primary and secondary schools, as well as with volunteers from Red Cross youth clubs. The preventive lessons were aimed at raising awareness of young people, recognizing the ways through which they can be involved in human trafficking and their self-protection. The workshops included 546 young people.

On 24 and 25.10.2023, the Red Cross Branch Kumanovo organized two events for promotion of the short film "Human Trafficking" in the Craftsmen's House – Kumanovo. The script is on human trafficking, and the goal was to send a message, as well as to raise young people's awareness on this serious crime, which directly violates basic human rights. 200 people attended both events. The film was also shown in Probishtip which was attended by 90 young people.





HEALTH PREVENTIVE PROGRAMMES

HEALTH PREVENTIVE SERVICES IN THE COMMUNITY

HIV/AIDS prevention and harm reduction from drugs

Harm reduction from drugs is a project intended for drug users and takes place on the territory of three branch organizations in Kichevo, Veles and Prilep. The goal of the project is to reduce the harm caused by drug use, in order to improve the health, social and economic status of the addicts. The project covered 559 people from the user population. For the needs of the users, the following items were distributed: 51,218 needles, 35,683 syringes, 2,663 condoms, 1,830 lubricants, 1,593 IECs, 1,209 different social and 1,872 medical services were provided.

Safe and innovative health services in the community

In 2023, the Red Cross of RNM supported the activities of UNFPA and the Ministry of Health to provide mobile gynecological clinics in rural areas of the country. In the period February-June, Red Cross volunteers were actively involved in supporting mobile gynecological clinics in 7 municipalities in the country, with cervical cancer screening carried out for a vulnerable category of women.

The Red Cross provided administrative support, mapping and information to the vulnerable category of women with provision of information about the work of the mobile clinic for women living in more remote places with difficult access to sexual and reproductive health services.

PREVENTION OF CHRONIC COMMUNICABLE AND NON-COMMUNICABLE DISEASES

Healthy Heart, Happy Heart

The traditional Week of the fight against cardiovascular diseases was marked from February 21-28, 2023 under the motto "Healthy Heart, Happy Heart". On the occasion of the week, the Red Cross branches and CRC Skopje organized educational lectures and panel discussions, blood pressure measurement as well as sharing posts on social networks in order to raise public awareness on the importance of prevention and timely diagnosis of these diseases. The target groups for these educational preventive activities were high school students and older people who are at risk group to develop cardiovascular diseases.

Knowledge saves life

In accordance with the calendar of traditional activities the Red Cross of RNM marked the Week of fight against cancer under the motto "Knowledge saves life" from 01 to 08 March 2023. To mark the week of the fight against cancer, 32 RCB's and CRC Skopje organized educational workshops to raise public awareness and educate the population in RN Macedonia on timely prevention of malignant diseases. These activities covered 2,347 people.

Yes! We can end TB

Red Cross of RNM in the period from September 14-21, 2023 marked the Week of the fight against tuberculosis under the motto "Yes! We can end TB." The Red Cross branches and CRC Skopje organized educational workshops that included 2521 people and shared posts on social networks with the aim of raising the awareness of the population on this disease and its elimination in our country.

Global solidarity, shared responsibility

In the period of December 1-7, 2023 the Red Cross of RNM marked the Week of the fight against HIV/AIDS, under the motto "Global solidarity, shared responsibility". The Red Cross branches organized peer workshops on HIV/AIDS involving 2,828 young people in secondary schools. The Red Cross distributed condoms, promotional and informational material.

All these activities were aimed at raising public awareness on the importance of prevention and early diagnosis of HIV/AIDS with special emphasis on the young population and reducing the stigma associated with people living with the HIV virus.





FIRST AID

Community Capacity Building

During 2023, the Red Cross branches and CRC Skopje, conducted 1,968 first aid courses for motor vehicle driver candidates and trained 24,477 people, 174 courses for organizations, with 856 people trained and 58 courses for vessels with 182 persons trained.

Strengthening the capacities of the national society

The Red Cross of RNM held two first aid trainings for new lecturers and demonstrators in the period from May 13-14, 2023 and May 27-28, 2023 for the curriculum for training candidates for motor vehicle drivers to provide first aid to persons injured in traffic accident. The trainings were attended by 45 candidates from 13 RCB's and CRC Skopje, of which 23 candidates for lecturers and 22 candidates for first aid demonstrators.

With these trainings, the Red Cross of RNM creates quality lecturers and demonstrators who will correctly and appropriately transfer their first aid knowledge to motor vehicle driver candidates.

Investing in young people

In 2023, the Red Cross of RNM continued its campaign for first aid under the motto "First aid saves life", intended for primary and secondary school students aged 12-18 years in the territory of the RN Macedonia. The main goal of the campaign was to raise awareness among the young population about the importance of first aid as a life-saving skill. The branch organizations conducted 736 first aid trainings and educated 13,556 students from primary and secondary schools in the country who acquired basic knowledge and skills for providing first aid.

State first aid competition

On September 23, the Red Cross of RNM organized the 29th State First Aid Competition in the Youth Park in Veles. 30 teams took part in the competition. The winner of this year's competition is RCB's Veles team, the RCB's Strumica team took second place, and the third place went to the RCB's Kumanovo team. First aid is an invaluable life skill that children should develop throughout their lives. Red Cross of RNM and in the future will continue to educate and inspire the youth in the country in the spirit of humanity and kindness that are part of the vision and mission of the Red Cross.

Memorandums of Cooperation

The Red Cross of RNM organized an event on June 19 at the Mother Teresa Memorial House in Skopje to promote the results of the campaign under the motto First Aid Saves a Life. Memorandums of cooperation with the Ministry of Education and Science were also signed at the event, and as a token of appreciation for the past cooperation, certificates of appreciation were awarded to the Ministry of Health, the Ministry of Education and Science, the Minister of Education and Science Dr. Jeton Shaqiri and the Mayor of the City of Skopje, Mrs. Danela Arsovska.

“Humanitarian Response 2023” simulation exercise

On October 18, 2023, the Red Cross of RNM organized a simulation exercise in an emergency situation - an earthquake in Skopje. The exercise was organized to mark the 60th anniversary of the disastrous earthquake in Skopje, as well as the frequent disasters in the country and the region. The purpose of the exercise was to present the capacities of the Red Cross of RNM in a coordinated approach to respond in crisis situations and to declare new opportunities of the Red Cross in terms of promoting partnership cooperation with all relevant stakeholders within the crisis management system in the country. The patron of the event was the President of RNM, Mr. Stevo Pendarovski.

Participants in the exercise were the Red Cross of RNM, the Center for Crisis Management, the Ministry of Internal Affairs, the Ministry of Health, the Ministry of Defense, the Ministry of Foreign Affairs, the Protection and Rescue Directorate, the Army of the RNM, Emergency Medical Aid – Triage Center and Administering First Aid, Ministry of Labor and Social Policy, Macedonian Radio Television, Fire Territorial Unit, Chamber of Psychologists, GOB September 8, private clinics and the Food and Veterinary Agency.

In addition, first aid and first psychological aid teams from the Red Cross branches participated, as well as teams of national Red Cross societies from the region (Croatia, Serbia, Bulgaria, Albania, Montenegro and Germany). During the exercise, 8 situations were role played with the following activities: Extraction from ruins, ensuring order and peace and rescue with dogs, extinguishing fire and rescuing injured persons, rescue and transport by helicopters, triage of injured, transport of injured by ambulance vehicles to the hospital, providing first aid and psychological first aid and psychosocial support, rescuing and transporting the injured across the river, evacuation of students, evacuation and rescue of people from the stands of a football stadium and conducting a blood donation campaign in a crisis situation.





CENTER FOR MENTAL HEALTH AND PSYCHO-SOCIAL SUPPORT

National Psycho-Social Support Team

The established national team for psycho-social support of the Red Cross of RNM aims to act in crisis and emergency situations with trained persons for the delivery of first psychological aid and psycho-social support. Psycho-social teams consist of volunteers with professional knowledge in the field of psychology, medicine, social work, and they act during disasters and accidents of a larger scale, and act preventively in peacetime conditions.

Psycho-social support of staff and volunteers

The activities for psycho-social support of staff and volunteers were targeted for training of staff and volunteers in psychological first aid, strengthening resilience through psycho-educational workshops, learning techniques for dealing with stress and stressful events, group support group and other types of interventions.

In January, 10 individual meetings were held with 10 employees. During the year, 15 workshops for personal assistance and care were held through Art Expressive Therapy and 51 volunteers and staff were included, and 98 people were trained in PFA and PSS, in order to strengthen the capacities of the national society. As part of the activities of the Center for Mental Health and Psycho-social Support of the Red Cross of RNM, support groups for helpers and volunteers have been formed.

Expressive art therapy is a multimodal and in-depth approach based on humanistic, psychodynamic and existential foundations, where through the use of the creative process growth, healing and transformation are ensured. The workshops were led by a licensed psychologist and practitioner using expressive art therapy techniques, and they were held once a month with each group.

Psycho-social support of people from Ukraine

Red Cross of RNM provides support to people from Ukraine through various activities, which include: individual sessions with a social worker, psychologist or psychotherapist, and group sessions lasting 1.5 hour. The sessions were conducted by a licensed psychologist, using various stress management techniques. 24 group sessions for psycho-social support of people from Ukraine have been implemented, involving 40 people. Various social activities were carried out during the year which included visits to museums, visits to parks and visits to the zoo. All this contributed for a positive impact on the mental health of the people from Ukraine. A separate area for children was also provided, which was visited twice a week for 3 hours. This children's corner has contributed a lot to improving the overall well-being of the children.



Workshops and panels for psychosocial support

During the year, forums and workshops were successfully held to raise awareness on the stigma on mental health, psycho-social support and psycho-education. In March, 27 psycho-educational workshops for psychological first aid and psycho-social support were held with professional services and volunteers from various programs of the Red Cross. The workshops were conducted by CRC Skopje and RCB's Struga, Ohrid, Veles, Strumica, Kumanovo, Kochani, Prilep, Bitola and Gostivar and included 515 participants.

In the month of October, 32 panel discussions were held in all RCB's/CRC Skopje to mark the 10th of October, the day of mental health. Forums were organized on the topic of the importance of mental health in the community with over 1000 people. The purpose of the activities was to promote mental health and share knowledge in the field of psychological first aid, psycho-social support, resilience and burnout among staff and volunteers, as well as stress and coping with stress. As part of the promotion of mental health among young people, in the period from February to March, panel discussions for mental health among high school students were held in cooperation with the city of Skopje, with participation of 100 students.

Strengthening the resilience of the older people and people with disabilities

The Red Cross of RNM has 5 telephone lines to strengthen the resilience of the elderly and people with disabilities. Through 5 Red Cross organizations in Skopje, Kochani, Veles, Bitola and Gostivar, activities for healthy aging have been carried out, involving more than 600 elderly people per month. The activities aimed to preserve mental health and resilience by providing psycho-social support services to older people and persons with disabilities.



BLOOD DONATION

Blood donation actions

The Red Cross of RNM and the Institute of Transfusion Medicine in 2023 realized 59,859 units of blood or the planned obligations were fulfilled by 108.83%. 3,029 units of blood were collected more compared to 2022. In the city of Skopje, the Red Cross branches of Gazi Baba, Karposh, Kisela Voda, Centar and Chair in 2023 realized 19,920 units of blood or fulfilled the planned obligations with 123.60%. In the other Red Cross branches throughout the country, 39,939 units of blood were collected in 2023. 2,030 units of blood were collected in the City General Hospital "September 8" in Skopje, in the transfusion medicine service in 2023. 2,742 units of blood were collected in the Day Center for Blood Donation in the DHO "Dare Dzambaz" in Skopje, of which 2,546 were collected through self-initiated blood donation by the citizens of Skopje and 196 units of blood were collected through organized blood donation actions.

The planned obligations for blood donation in 2023 were fulfilled by 20 Red Cross branches: Bitola 143.91%, Valandovo 101.03%, Veles 206.40%, Vinica 238.33%, Gevgelija 100.11%, Delchevo 175.51%, Kavadarci 225.25%, Kriva Palanka 154.63%, Krushevo 100.79%, Negotino 130.45%, Prilep 102.38%,

Probishtip 126.25%, Resen 100.00%, Sveti Nikole 189.22%, Struga 111.15%, Shtip 172.69%, Gazi Baba 127.94%, Karposh 112.45%, Center 226.35% and Chair 123.60%, and the best results in blood donation in 2023 were achieved by RCB's Center. During 2023, the coordination team held 62 coordination meetings and coordinated with 754 blood donation actions.



Educational forms for voluntary blood donation

In the period from May 12-14, 2023 in Struga, a blood donation seminar was held on the topic "Benefits of blood donors in RNM" with the participation of 19 participants from the Red Cross of RNM, representatives of the Ministry of Health, the Health Insurance Fund of RNM, MLSP, General Staff of ARNM, Institute of Transfusion Medicine, Branch Traffic Union at AUM, members of the Blood Donor Club of CRC Skopje (OKTA Refinery, Komercijalna bank, JSP-Skopje, Makpetrol and ARNM) and guests from the Red Cross of Serbia. At the workshop, several topics related to the benefits of blood donors were discussed and a proposal for a Social Marketing Campaign for the benefits of blood donors was developed.

Peer Education Workshops for Young Trainers for Voluntary Blood Donation

In the period from October 21-23 and November 17-19, 2023, two peer education workshops for young trainers for voluntary blood donation were held in Struga. The first workshop was attended by four instructors for peer education for blood donation from the Red Cross of Serbia and 13 participants from the Red Cross branches and CRC Skopje.

The second workshop was attended by 21 participants from the Red Cross branches and CRC Skopje. The purpose of the trainings was to organize and promote a blood donation drive, get to know the roles and tasks of the Red Cross professional associates and volunteers and the tasks and competencies of the ITM, communication with the service for transfusion medicine, communication between the blood donation drive volunteers, monitoring the success of the blood drives, and solving ongoing problems. The participants of the workshop were also introduced to the activities of the Red Cross in the field of voluntary blood donation through the normative acts that regulate the work of the national society in the field of blood donation in RNM.



March 17 – Blood donation day in RNM

On March 17, 2023, a ceremonial event was held at the Double Tree by Hilton hotel in Skopje on the occasion of the commemoration of March 17 - Blood Donation Day in RNM. The President of the Red Cross of RNM, Prof. Dr. Romel Velev and the Minister of Health in the RN Macedonia Government, Dr. Fatmir Mejiti greeted the present at the event. During the event, a 5-minute video story on blood donation recorded at the Blood Donation Day Center in DHO "Dare Dzambaz" was presented to the guests. The Minister of Health presented the awards to the best three Red Cross branches of Vinica, Kavadarci and Centar for fulfilled blood donation plan for 2022.

5th Forum for voluntary blood donation

On the occasion of June 14 - World Blood Donation Day, the Red Cross of RNM organized the 5th Forum for Voluntary Blood Donation in the period of June 9-11, 2023 in Struga on the topic "New Concept for Voluntary Blood Donation among the young population". At the Forum, which was attended by 16 participants from the branch organizations, the Red Cross presented the new concept for voluntary blood donation in RN Macedonia and peer education to promote voluntary blood donation.



DISASTER PREPAREDNESS AND RESPONSE

Revising standard operating procedures

In 2023 the national society revised the standard operating procedures (SOPs) for disaster preparedness and response of the Red Cross of RNM in order to ensure timely and coordinated action in emergency situations. The SOP is a document intended for persons involved in the implementation of the activities of the Red Cross in the case of disasters and aims to help in the decision-making process and the execution of tasks to provide a clearer overview of the obligations and the steps in the procedure which are essential significance for acquiring responsibility and for measuring efficiency in operation. For the use of SOP, 2 educational trainings were organized for 50 staff and volunteers.

Strategic planning

The Red Cross of RNM has prepared a Strategic Plan for disaster preparedness and response for the period 2023-2027 in order to improve institutional capacity for disaster preparedness and response. The strategic plan provides guidelines for the development of the national society in the activities covered by disaster preparedness and response, as one of the essential activities carried out by the national society within its mandate.

Support for correctional center KPD Idrizovo

In 2023, the Red Cross of RNM provided the following humanitarian support to KPD Idrizovo: 50 family hygiene parcels, 25 bed mats, 10 sponge bed mats, 3,444 pieces of bread, 6,600 toothbrushes, 3,200 razors, 2,530 pads, 8,063 pieces of bread, 2,592 pieces muesli bar, 3200 soaps and 120 kg. muesli.

Floods

In the month of August, torrential rains led to the flooding of a large number of family houses, which resulted the Government of RNM to declare a state of crisis in part of the territory of RN Macedonia in the areas of the Municipality of Delchevo and the Municipality of Kriva Palanka. The Red Cross through RCB Kriva Palanka provided 2 teams and 2 vehicles, and RCB Delchevo provided 1 team and 1 vehicle that helped in determining and assessing the actual situation on the ground in the flooded areas. According to the assessment, RCB Delchevo provided 85 family hygiene parcels and RCB Kriva Palanka distributed 25 family hygiene parcels.

Cooperation with the Faculty of Security

In frames of the cooperation with the University "St. Kliment Ohridski" - Faculty of Security Skopje, on May 4, 2023 the Red Cross gave a lecture to 4th year students about the place and role of the Red Cross of RNM within the disaster preparedness and response system in order to familiarize them with the role of the Red Cross in disaster management. In addition to the shared experiences, the workshop enabled further strengthening of the cooperation between the two institutions.

International exercise

The Bulgarian Red Cross and the Red Cross Sofia organized a national exercise in the period 21-24.09.2023 in the training center of Red Cross Bulgaria – Lozen. The purpose was to check the preparedness of the disaster response teams. The Red Cross of RNM participated in the exercise and provided support with three people in the area of psychological first aid, first aid and logistics. The exercise was aimed at verifying the capacities of disaster response teams for search and rescue in case of earthquakes and floods, casualty evacuation and accommodation.

Bulgarian Red Cross teams for mountain rescue, water rescue, search and rescue (service with dogs), first aid, first psychological aid, search and logistics service, took part in the exercise as well as civil protection teams of the fire service and the ambulance.



Stock reserves

By decision of the Government of RN Macedonia dated November 20, 2022, the Red Cross of RNM received 15,000,000.00 denars, allocated for stock reserves. With the received funds the Red Cross of RNM provided stock reserves for support of target categories in emergencies: 2.250 family food parcels, 3.000 Family hygiene parcels, 507 baby parcels, 7.000 blankets, 555 cots, 915 mats, 1.000 bedding sets, и 25.000 liters of water.

Cooperation with institutions

The international search and rescue exercise "Earthquake Skopje" was organized by the Protection and Rescue Directorate (PRD) in cooperation with the Embassy of R. Greece, on May 16, at the SRC Saraj. Search and rescue teams from the ruins from Thessaloniki, R. Greece, PRD, the Territorial Fire Brigade of the city of Skopje and the team from the Red Cross of RNM took part in the exercise. The exercise under the motto "Solidarity" was organized on the occasion of the commemoration of the 60th anniversary of the catastrophic earthquake in Skopje, and represents a step forward towards building successful and consistent cooperation in protection and rescue.

National simulation exercise

The "National Simulation Exercise" was conducted in the premises of the Disaster Preparedness and Response Center of the Red Cross of RNM in Momin Potok – Skopje. The scenario of the exercise was earthquake with affected parts in the south-eastern Republic of North Macedonia. The main goal was testing a nationwide software application for management of stock reserves in case of a disaster.

Regional simulation exercise

On April 18, 2023, an online regional simulation exercise was held to test the stock reserve disaster management software application.

National Red Cross Societies from Bulgaria, Croatia, Montenegro, Serbia and Austria participated in the exercise with an imagined scenario of a flood that simultaneously affects the countries involved in the project.

Agreement for cross-border cooperation

In the period from June 7-9, a final conference was organized by the Bulgarian Red Cross within the project "Strengthening cross-border preparedness through joint management of stock reserves for emergency situations in Southeast Europe.

The final conference was attended by representatives of the Red Cross and representatives of Civil Protection from Serbia, Bulgaria, Montenegro, Croatia, North Macedonia, representatives from the International Federation of Red Cross and Red Crescent Societies, representatives of the Red Cross Network "Neighbours Help First" from Albania, Bosnia and Herzegovina, Romania, Slovenia, as well as a representative from the preparedness and prevention initiative DPPI SEE and the European Commission.

Within the conference, an agreement was signed to continue cooperation and expand the composition of partner organizations participating in the X-Stock mechanism in the coming years.

WATER SAFETY

In 2023, the Water Safety Centers organized 5 courses for lifeguards with a total of 37 trained lifeguards.

- Course for lifeguards at open waters Ohrid 2023;
- Course for lifeguards at open waters Struga 2023;
- Course for lifeguards at pools and aqua parks Skopje 2023;
- Course for lifeguards at pools and aqua parks Veles 2023;
- Course for lifeguards at pools and aqua parks Strumica 2023.

The lifeguards at open waters and pools and aqua parks were engaged at swimming areas on the Ohrid and Struga coast, Aqua Park in Skopje and closed and open pools in Skopje, Veles, Kavadarci and Strumica.



ASSISTANCE AND SUPPORT FOR REFUGEES AND MIGRANTS

In 2023, the national program for assistance and support of refugees and migrants in RNM was continuously implemented for purpose of reducing the vulnerability of people on the move and providing them with support during their temporary stay in PTC “Vinojug” and TC “Tabanovce”.

In 2023, the support continued at the Humanitarian Service Point (HST) in the village Lojane, municipality of Lipkovo, where there is a tendency of movement of irregular migrants.

Red Cross mobile teams

The mobile teams distributed humanitarian aid in the form of hot meals and canned food, water and hot drinks as well as milk for babies and food for diabetics through the mobile kitchens of CRC Skopje in the transit centers. Through the distribution centers, people on the move received blankets and hygiene parcels for men/women and children, clothes and winter sets. Emphasis in 2023 was placed on the administering first aid and support for restoring family links and family reunification, which as an activity is carried out within the tracing service.

Medical mobile teams in the three locations carried out transports from/to health facilities for secondary medical assistance, as well as visits to hospitalized persons as support in the recovery process. In HSP in the village Lojane, the support continued in form of distribution of parcels with food, water and blankets, i.e. providing first medical and psychological aid. The permanent office of CRC Skopje in the village Lojane, besides provision of support to people on the move, also implemented activities with the local community, such as educational sessions on heat and cold wave prevention,

care for older and frail people, and organized an event for donating New Year gifts to children at social risk.

The local context of the HSP in the village of Lojane in 2023 received its recognition for mapping the office in the network of humanitarian points of the United Nations.



Services for foreign citizens at the Reception Center for Foreigners - Skopje

In 2023, CRC Skopje continued with support in providing primary health care and psycho-social care, as well as tracing service for persons from foreign countries who, for various reasons, according to the Law on Foreigners of RNM, are detained in the Reception Center for Foreigners - Skopje.

In 2023, first aid and medical care was provided to 336 people as well as 655 assistances and interventions, and three visits conducted by the protection officer and PSS. The permanent office of CRC Skopje within the Center for Foreigners in 2023 was completely renovated and staffed according to WHO and IFRC standards.



Support for people from Ukraine with a temporary stay in RNM for humanitarian reasons

During 2023, in cooperation with IFRC and the Swiss Red Cross, support was continuously provided to about 280 people from Ukraine who left their home country as a result of the military conflict. The focus of the activities was the process of registration and initial assessment of their needs, support with humanitarian aid, provision of vouchers and cash transfer, facilitating access to health care, psycho-social support and socialization activities.

During 2023, the Red Cross distributed 500 parcels with food and hygiene products, 300 vouchers for clothes and shoes, 100 consumer cards for the chain of TINEX markets, which were replenished in several transfers, and financial support was provided to 35 families who provided free accommodation for people from Ukraine.

During the year, 230 Macedonian language classes were held for 79 people. In the direction of socialization and companionship, a summer camp was organized for 50 children and parents, and through the Children's Corner, a team of volunteers and a facilitator provided support for the implementation of 101 extracurricular and sports activities for children.

In the health care section, 15 of the most vulnerable people were able to exercise their right to health insurance, 20 people were provided with health examinations/interventions and procurement of medicines in emergency and life-threatening situations. 15 people from Ukraine attended group and individual sessions for PSS. The Red Cross also organized a workshop to strengthen the capacities of 25 people from the Red Cross who work with this target group.

The activities to support the target group are coordinated by CRC Skopje, and are implemented through all RCB's on the territory of the country in which persons from Ukraine are registered.

PUBLIC RELATIONS

Public relations enabled an improved presentation of the mission, commitments, and activities of the Red Cross for the beneficiaries, supporters, donors, the local community and other target audiences. Red Cross of RNM built its credibility through positive communication with all the partners/beneficiaries of services.

Red Cross of RNM social networks

The redesign and upgrading of the Red Cross of RNM' website provided space for the posting a large number of diverse information, targeted for different categories of visitors. This enrichment of the website with interactive content contributed to greater number of visits by the citizens of RNM and beyond. Information on the website and social networks of the Red Cross of RNM was regularly created and posted in Macedonian, Albanian and English.

E - Newsletter "Info"

The weekly editions of the electronic newsletter of the Red Cross have traditionally been an example of a successful tool for informing our volunteers, partners, collaborators and supporters about the activities we carry out at the local, national and international level. In 2023, 117 issues of the e-newspaper Info were published with a total of 1,401 published texts. The newsletter was shared to 90,402 e-mail addresses and it was regularly updated and published on the website of the Red Cross of RNM, so that the public in the country and beyond had the opportunity to become familiar with the activities of the organization.





Publications

The traditional weeks defined in the Law on the Red Cross, as well as a large number of project activities and strategic documents within the publishing activity of the national society, were regularly supplemented this year with creative and interesting promotional materials such as brochures, flyers, posters, manuals, additional post stamps and other types of information material.

By carrying the humanitarian messages, significant results were achieved among the target groups, and it also had a positive effect on improvement of the image of the national society. In order for all publications to be closer to the people for whom they are intended, this year the Red Cross of RNM published all its publications in Macedonian and Albanian, and some of them were translated into English.

Cooperation with the media

Through 40 press releases, conferences and public appearances on the electronic media, the public information contributed for successful realization of the activities of the national society.

Media coverage enabled impartial and objective presentation of activities and projects by building the so-called "coalition" with journalists in order to encourage public opinion in the direction of achieving greater transparency in the activities of the Red Cross.

CREATION OF POLICIES AND MANAGEMENT OF VOLUNTEERS AND MEMBERS

Volunteering at the Red Cross of RNM

The National Society has been working on the development and preparation of a new model of volunteering that enables development of new, more flexible, open and complementary approaches to create a more effective network of humanitarian workers that are working for the common good in our local communities. Through the process of the upcoming transformations of the organization, our goal is to have a comprehensive volunteer base with a wide range of volunteer services, so that at any time we will be able to make a contribution to the social environment, especially in crisis situations, and to invest in ensuring diversity in our volunteer base and the opportunities available to all volunteers.

In the past year, we worked on raising public awareness on the importance of volunteering in the country, as well as sharing feedback to communities and active involvement of volunteers in the planning and decision-making process, and we provided training to strengthen the capacities of human resources for volunteer management, promotion the system for engaging existing volunteers in the work of RCB's and CRC Skopje and improving the system for recruiting, retaining and motivating new volunteers. The total number of active volunteers who participated in the implementation of program and project activities of the Red Cross of RNM in 2023 was 4000 people.





World Volunteer Day

The Red Cross of RNM this year marked the International Volunteer Day, December 5th, under the motto "Hope". A special poster was made which was used during the implementation of RCB's activities in order to promote and acknowledge the contribution of Red Cross volunteers in the social environment.

The Red Cross branches and CRC Skopje prepared individualized concepts for the celebration of the International Volunteer Day with activities that they considered to be the most suitable for the local environment in order to recognize the volunteer work and contribution of volunteers and to promote volunteer activities throughout our country.

Some of the Red Cross branches have prepared their own videos, presenting their activities and shared them with the International Federation of Red Cross and Red Crescent Societies, which has prepared a global video with activities carried out in the national societies from this year's events to mark the International Volunteer Day, December 5th.

Membership of the Red Cross of RNM

In the past year, we have been actively working on the preparation of a new model for mobilizing membership in our organization, which will incorporate innovative forms for recruiting and retaining members in the organization in order to ensure wider public support in the Republic of North Macedonia for the work of the Red Cross and to raise additional funds for the implementation of the programs of the national society in local communities. At the same time, in our new membership model, we are promoting modalities for recognition, appreciation and capacity building of members and other benefits and conveniences to be provided by the Red Cross or to be done in cooperation with partner organizations/institutions.

This year, we put a special emphasis on assessing the situation in terms of providing support to the Red Cross branch organizations for detecting potential target groups for membership in the Red Cross and developing a new software solution that enables easy and quick entry and monitoring of membership data in the Red Cross branches. In 2023, a total of 18,000 members with paid membership fees were registered. Part of these members are active volunteers who made an active contribution to the implementation of the program activities of the national society.



DISSEMINATION AND INTERNATIONAL HUMANITARIAN LAW

Within the implementation of the dissemination program, numerous activities were carried out to confirm our commitment to be an organization that is an active stakeholder in the promotion of human values in the community and the dissemination of our mission and vision to different target groups.

Dissemination sessions

No. of dissemination sessions	No. of covered persons
146	3,331

Training for disseminators

With the support of the International Committee of the Red Cross, in the period from 19.09-01.10.2023, training for disseminators for general dissemination of the Red Cross and Red Crescent Movement was carried out in Struga. 14 participants from the Red Cross branches took part in the training. The training for disseminators enabled the participants, through various interactive approaches, techniques and methods, to acquire adequate information and skills for transferring knowledge to different target groups.

Seminar on International Humanitarian Law and its application in defense and security

In accordance with the signed cooperation agreement between the Red Cross of RNM and the Ministry of Defense of the Republic of North Macedonia and the Army of the Republic of North Macedonia, the Red Cross of RNM held a lecture on IHL and humanitarian activities of the Red Cross at the Seminar on International Humanitarian Law and its application in defense and security, organized by the Ministry of Defense of RN Macedonia. The support of the Red Cross for the organization of this training was within the regular activities of our organization to promote and disseminate international humanitarian law in order to enhance the capacities and knowledge of the members of the armed forces in terms of compliance and consistent respect for international humanitarian law in peacetime conditions and during armed conflicts.

RED CROSS IN ACTION – PROMOTION OF HUMAN VALUES

The Promotion of Human Values program is a national program for the recruitment and retention of volunteers in the Red Cross Branches. The programme is functioning for more than 25 years in the country and has more than 30 active instructors.

Meeting with branch secretaries

On January 10, an online working meeting was held with the RCB's secretaries, with the aim of providing more detailed information about the start of the PHV program. At the meeting, the results of 2022 were presented, the secretaries received information about the obligations of the disseminators who will be responsible of all activities and who will conduct all three trainings foreseen in the program. The participants were informed about the recipients of the three awards that had the most successful and best projects in 2023.

Mentoring system

This year, 9 PHV instructors were registered as PHV mentors, and they provided additional support to the disseminators and guided them through the entire process for better implementation of the program in their environment. Each mentor has mentored an average of 4 to 5 disseminators, i.e. RCB's, to whom he/she provided support. The mentors prepared the disseminators to hold two trainings on the creation of small projects and their documentation, and during the year they provided a contribution to promotion, research, motivation of young people, documenting and the entire process of creation of small projects. In a period of two months, three mentoring meetings were held to support the mentors and facilitate the realization of the activities in the field.



Handbook for PHV disseminators

A manual for PHV disseminators has been developed which contains the education model, introductory activities, expectations, and goals of the foreseen workshop. The manual contains the goals of the program, the methods of promotion and all the necessary materials for the implementation of the entire cycle and is written in Macedonian, Albanian and English.

Training with disseminators

In the period of February 4-5, a training session for PHV disseminators was held in Skopje. A total of 37 disseminators proposed by their Red Cross branches were trained. During the training, 9 mentors were also present who supported the disseminators through the process of creating the small projects.

Trainings at RCB's

Three trainings were conducted in each RCB: for dissemination, for making small projects, and for documenting the small projects. In 2023, 120 small trainings were conducted. 30 RCB's were included, of which 23 have one disseminator who conducted the training in the Macedonian language and 7 RCB's have two disseminators, that is, the training was carried out in Macedonian and Albanian language, or a total of 37 disseminators. All three trainings were conducted in the period from February 6 to March 3, 2023. A total of 110 trainings were carried out. 1,115 youth attended the first training, 1,087 attended the second, and 1,059 attended the third.

Small projects

The development of the small projects started on April 4 and lasted until May 10. The young people, with the support of their disseminators, during that period did research for the target groups regarding their needs, and planned activities that brought them financial resources needed for the realization of the small projects.

They prepared and realized theater shows, football tournaments, parties, bicycle races, karaoke events and many other things to accomplish their goals.

Promotions

During the whole implementation of the program, the young people were encouraged to make materials, posters for greater promotion of the local events they were doing. In this way, the community had a greater insight into the things that are being done, and were able to understand that young people have capacities acting as local heroes. This also contributed for improvement of the image of the Red Cross through local initiatives that change the community in a better way.

Preparatory workshop/ review of small projects

From May 26 to 28, a PHV preparatory workshop was held in Struga with participation of 19 instructors, experienced and long-term volunteers. The goals were to review and evaluate 151 small PHV projects developed by 1,059 youth from RCB's in the period March-May, to evaluate the mentoring system as well as to motivate the PHV team for further work and support.





Results

From the total number of completed 151 projects, 110 were rated with the highest rating of phase 5, 35 projects were rated with phase 4, 5 projects with phase 3.

A total of 25 projects have been developed with "sun" rating. The projects made a great contribution to the community, i.e. they contributed to the long-term improvement of life in the local communities (Kumanovo 3 projects, Delchevo 3 projects, Kavadarci 3 projects, Tetovo 2 projects, Gevgelija 2 projects, Probishtip 2 projects, Ohrid 2 projects, Kochani 1 project, Demir Hisar 1 project, Resen 1 project, Veles 1 project, Negotino 1 project, Radovish 1 project, Chair 1 project, Kisela Voda 1 project).

PHV week

The PHV week was marked in the period September 21-27 with guidelines provided for organizing a PHV forum entitled "STOP for the Bullying". A psychologist was present at each panel, to provide additional support to the participants.

At the end of the panel in each RCB's, certificates of appreciation were distributed to the youth who made the small projects and short PHV films were shown, to acknowledge their contribution. 27 panels were organized with participation of about 900 persons.

PHV cup

These year 3 Red Cross branches implemented 3 projects with "sun" rating – Kumanovo, Delchevo, and Kavadarci. The PHV board, on an approval from the Governing Board of the Red Cross of RNM, decided to award 3 awards amounting to 50.000 for each winning project. The ceremony for awarding the cup to the three organizations took place in Skopje, on June 16 (after the end of the school year), at the Marriott Hotel. More than 100 people attended the event including RCB's who had made projects with "sun" rating and they received certificates of appreciation at the event. This year, RCB Tetovo received a special certificate of appreciation for a project that made the biggest promotion, through which the image of the organization was raised at the local and national level.



YOUTH OF THE RED CROSS OF RNM

The work of the youth of the Red Cross of RNM is focused on the needs of young people and target groups, through peer-to-peer approach and various forms of informal education with the aim of promoting and improving health, mitigating social problems through humanitarian actions, acting in emergency situations from a humanitarian perspective, preserving dignity and diversity, training the young population on protection and self-protection, acquiring skills in the area of first aid, promoting the principles of the Movement, calling for a culture of dialogue for mutual understanding, tolerance and humane relations without discrimination. Youth activities are organized through the operation of 33 youth clubs that function in the Red Cross branches and the City Red Cross of Skopje.

Number of active young volunteers	Number of young members
2634	4114

Peer educations

The Red Cross of RNM, in compliance with the policies on peer education, through the preventive programmes continuously raised awareness of young people on different topics relevant to their interests.

The topics that were discussed during the peer educations for youth in 2023 were HIV/AIDS and STD's, addiction diseases, fight against human trafficking, mental health, etc.

Topic	Workshops	Participants
Prevention of HIV and STD's	105	2.828
Prevention of addiction diseases	221	6.024
Fight against human trafficking	70	1.971
Hygiene promotion	42	1.071
Mental health	30	772
First aid	198	5.840
Eco-educations	65	1665
Total	731	20.171

Summer camp 100% Red Cross

In the period of July 20 to 26, 2023, the Red Cross of RNM Youth organized the traditional summer youth camp "100% Red Cross" in Struga. Representatives from 30 youth clubs of the Red Cross of RNM attended the camp. The aim of the camp was to strengthen the capacities of youth clubs for a more efficient and effective contribution to the work of the national society. Through a set of trainings, the young people acquired knowledge and skills for the work of school clubs, strategy for young people, sharing positive practices in order to improve the work of the youth clubs. The youth camp was an excellent opportunity for all young people to acquire skills, to gain immense motivation for work and to make new friendships and memories worth remembering.

Youth Week

. In the period of October 1-7, the national society marked the Youth Week. The youth clubs of the Red Cross branches and CRC Skopje organized a series of activities following the guidelines for marking the Youth Week. Youth clubs organized an open day where volunteers were informed about various volunteering opportunities in their local communities.

Green volunteerism

The Green Volunteerism pilot program is a new youth program of the Red Cross of RNM. The main goal of the program is to raise awareness among the young population on health consequences caused by increased accumulation of waste, water, soil and air pollution and the effects of global warming. The program was realized through an online campaign, eco-educations, reforestation, eco-actions, establishment of an Eco hub in youth clubs, competition for the greenest school and panel discussions.





MONITORING AND EVALUATION

Assessment of organizational capacities

In 2023, our national society became a pioneer in the region by piloting the instrument BOCA (Branch Organizational Capacity Assessment), developed by the IFRC. This instrument aims, in a structured way, to enable a self-assessment of the branch organizations in 34 organizational areas in operation, to recognize the level at which it is in the context of these areas, to determine priorities for development for the coming year and to prepare a development plan. In June, with the support of the IFRC office in Budapest and the IFRC office for the Southeast Europe cluster in Sarajevo, a training was held at which 9 representatives of the Red Cross of RNM acquired certificates for trained facilitators. Within the training, the facilitators conducted pilot assessments in 3 RCB's, and in October, assessments were conducted in 3 more RCB's. After evaluating the field experience, it was concluded that the concept of the entire BOCA instrument is very useful and can significantly influence the development of the branch organizations of our national society. A plan has also been prepared for the implementation of assessments in the remaining RCB's for the next year.

Monitoring and evaluation of organizational units

Currently, the operation of RCB's/CRC Skopje was regularly monitored through annual statistics, monthly plans, quarterly reports, annual operational plans, annual programs and reports, tools for evaluating the work of secretaries and presidents of RCB's and CRC Skopje as well as the governing boards at all levels of organizational setup in the national society. Reviews of submitted plans and reports were made and implementation progress, results and performance were analyzed, consultative meetings were held and support was given to branch organizations in improving transparency and accountability in operations. Assessment of the effectiveness of the existing monitoring system was continuously carried out and ways of its improvement were considered in order to increase the efficiency and effectiveness of the entire national society.

Monitoring and inspection of the financial, administrative and archival operations

During the year, the Commission for monitoring and checking the financial, administrative and archival operation of the Red Cross of the RNM conducted 9 visits to the Red Cross branches in order to carry out regular monitoring and inspection of the financial, administrative and archival operation of the organizational units of the national society.

FINANCIAL REPORT FOR 2023

The financial report of the Red Cross of RNM presents the planned and realized income and expenditures of the organization and serves as a confirmation for the successful implementation of the programme and project activities supported by national and international partners of the organization.

The operation of the organization presented through the financial data shows successfully finished year with 197,02% realization of the budget as a result of the raised funds from services for personal assistance to people with impairments and care for older people and increased support for projects from foreign donors. In 2022 the realization of the budget amounted to 172,50%.

The total realized own income amounts to 232,19% and participates with 35.01% in the overall realized income. The realized income from institutions and donors are earmarked funds and most of the funds are transferred directly to the Red Cross branches, for implementation of project activities. This income amounts to 166.53% and it is increased in nominal figures compared to 2022 when the income from donors was 192.67%. The income is from institutions and donors in 2023 is increased in nominal value compared to 2022 as a result of increased support and scope of activities. In terms of total realized income in 2023, the income from institutions and donors amounts to 64.99%.

In the area of expenditures, it can be seen that the expenses are controlled and targeted for programme activities, in compliance with the basic objectives of the organization. 80,94% of the total realized expenditures are functional programme expenditures and they are increased in nominal value compared to the previous year. The expenditures for salaries of staff amount to 6.58% and the material expenditures amount to 12.48%.

14,92% of the total expenditures were targeted for the needs of the HQ and 40.92% of the expenditures are direct transfers to the Red Cross branches and CRC Skopje and these costs in nominal value are increased compared to the last year as a result of the Amendments to the Red Cross Law, the increased support for the blood donation programme and implementation of project activities. The remaining 44.16% of the funds were spent by the HQ for direct implementation of programme activities of the RC branches and the City Red Cross of Skopje.

Some of the surplus of funds, that is, the positive difference between income and expenditures is for projects which will continue to be implemented in 2024.

The Governing Board of the Red Cross of RNM formed a commission which conducted internal audit on the financial and material operation of the organization. Also, an independent auditing company was hired which conducted external audit in compliance with the Law on Audit and the international standards for financial reporting and accounting regulations which are in force in the Republic of North Macedonia. The auditing company stated that the presented financial results of the Red Cross of RNM are realistic and objective.

The financial report refers only to the operation of the Head Office of the Red Cross of RNM.

FINANCIAL REPORT FOR 2023

	Budget 2023	Realized in 2023	%	% in 2022
TOTAL INCOME	164,762,374.00	324,617,956.00	197.02	172.50
Own sources of income	48,947,800.00	113,650,014.00	232.19	123.28
Income from organs / donations	115,814,574.00	210,967,942.00	182.16	192.67
TOTAL EXPENDITURES	164,762,374.00	274,372,978.00	166.53	126.10
Salaries and allowances for staff	18,534,940.00	18,044,872.00	97.36	88.48
Expenditure for materials and services	22,453,168.00	34,249,564.00	152.54	97.72
Functional (programs) expenditures	123,774,266.00	222,078,542.00	179.42	136.57
BALANCE	0.00	50,244,978.00		

INCOME

DESCRIPTION	Own sources of income	Income from organs / donors	Budget 2023	Realized from own sources	Realized from organs and donors	Realized 2023
74 TRANSFERS AND DONATIONS						
741 Ministry of Labor and Social Policy - program activities	9,075,000.00		9,075,000.00	8,014,315.00		8,014,315.00
741 Government of the Republic of North Macedonia (commodity reserves)	15,000,000.00		15,000,000.00		0.00	
741 Blood donation (Ministry of Health)	11,000,000.00	11,000,000.00		10,691,000.00	10,691,000.00	
742 Social Humanitarian programs	7,600,000.00	7,250,000.00	14,850,000.00	9,257,354.00	27,500,034.00	36,757,388.00
742 Organization and development	200,000.00	3,000,000.00	3,200,000.00	0.00	3,759,200.00	3,759,200.00
742 First Aid	8,500,000.00		8,500,000.00	8,873,415.00		8,873,415.00
742 Health prevention programs	5,679,604.00	5,679,604.00		7,486,544.00	7,486,544.00	
742 Development and youth programs		264,000.00	264,000.00			0.00
742 Disaster preparedness and response	50,000.00	22,248,500.00	22,298,500.00		15,949,636.00	15,949,636.00
742 Dissemination and IHL		676,500.00	676,500.00		784,282.00	784,282.00
742 RC in action - PHV		660,000.00	660,000.00		744,000.00	744,000.00
742 Public Relations			0.00			0.00
742 Tracing service	835,970.00	835,970.00			0.00	
742 International cooperation				196,644.00		
742 Project operation and Mobilization of funds			0.00			0.00
742 Human resources, monitoring and evaluation			0.00			0.00
742 Policy creating and Management of volunteers and members			0.00			
72 UNTAXED INCOME						
725 From RC Branches (Cotisation fee)	1,770,000.00		1,770,000.00	2,227,020.00		2,227,020.00
725 Donation from individuals	150,000.00		150,000.00		5,200.00	5,200.00
725 Donation from legal entities / Sale of vehicles	300,000.00		300,000.00		2,346,380.00	2,346,380.00
725 Surcharge post stamps (from the RC Law)	150,000.00		150,000.00			0.00
723 From rent of office space / other income / income from sale of capital assets	1,180,800.00		1,180,800.00	1,372,866.00		1,372,866.00
725 From vehicle registration (funds from the RC Law)	10,800,000.00	49,200,000.00	60,000,000.00	13,535,501.00	61,661,728.00	75,197,229.00
725 Other income / interest income / membership cards / reimbursement of office expenses / returned bank deposit / summer camp registration fee / projects / reimbursement of expenses / income from RC Branches purchase of defibrillators, computers, uniforms			0.00	9,691,246.00		9,691,246.00
725 Solidarity Fund			0.00		68,819,862.00	68,819,862.00
725 From Lifeguard courses	50,000.00					0.00
725 Income balance transferred from last year	9,122,000.00		9,122,000.00	60,481,653.00	11,220,076.00	71,701,729.00
TOTAL INCOME	48,947,800.00	115,814,574.00	164,762,374.00	113,650,014.00	210,967,942.00	324,617,956.00

EXPENDITURES

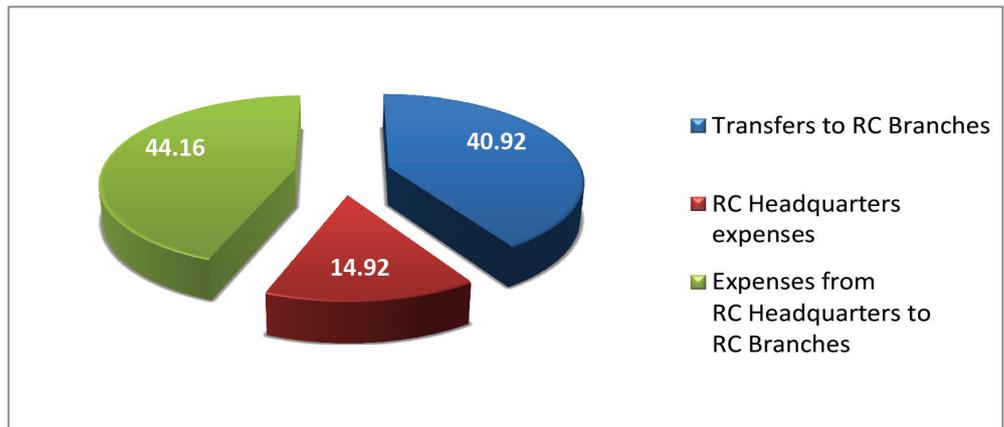
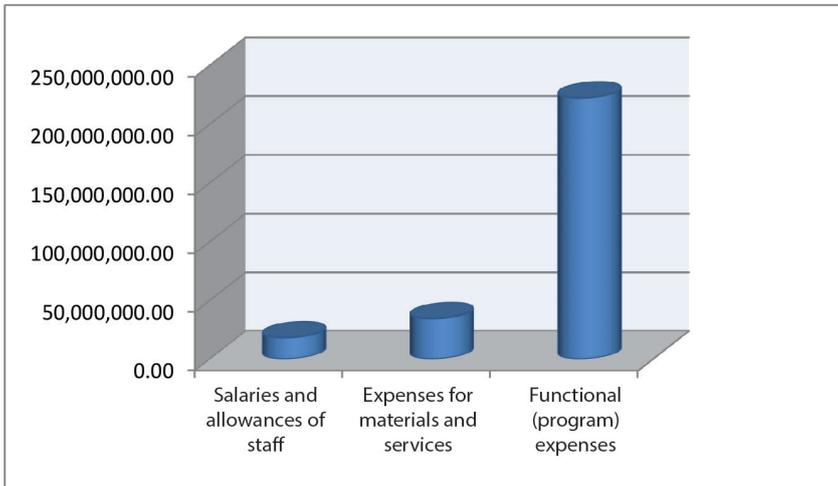
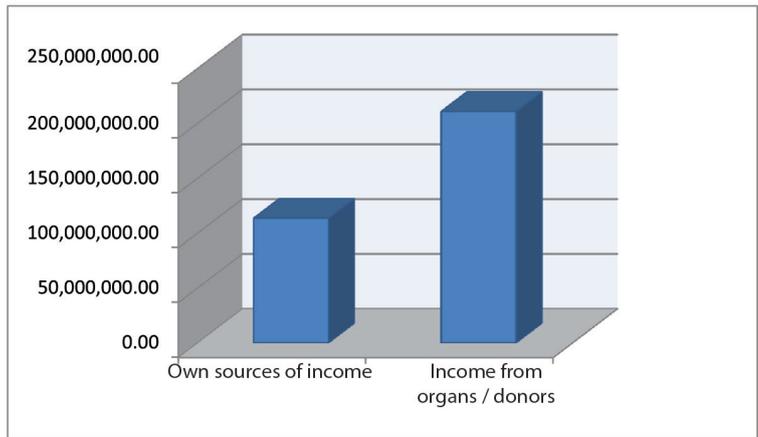
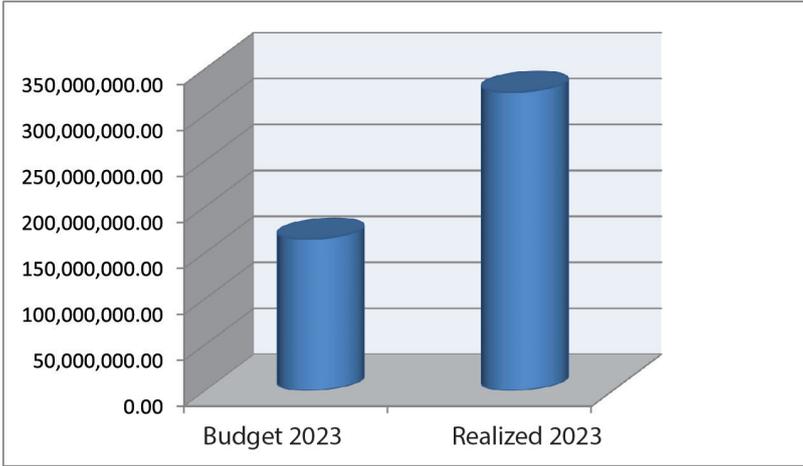
	DESCRIPTION	From own sources	From organs and donors	Budget 2023	Realized from own sources	Realized from organs and donors	Realized 2023
401	BASIC SALARIES AND ALLOWANCES	14,221,325.00	3,863,635.00	18,084,960.00	13,175,662.00	4,613,762.00	17,789,424.00
402	CONTRIBUTIONS FROM SALARIES AND PERSONAL TAX	90,000.00		90,000.00	236,948.00	18,500.00	255,448.00
	TOTAL EXPENDITURES FOR SALARIES	14,311,325.00	3,863,635.00	18,174,960.00	13,412,610.00	4,632,262.00	18,044,872.00
420	TRAVEL AND DAILY EXPENSES	250,000.00	0.00	250,000.00	398,843.00	930,712.00	1,329,555.00
421	UTILITY SERVICES	1,638,000.00	849,000.00	2,487,000.00	900,007.00	40,932.00	940,939.00
422	HEATING	480,000.00	0.00	480,000.00	426,643.00	0.00	426,643.00
423	COMMUNICATION AND TRANSPORTATION	2,193,000.00	783,000.00	2,976,000.00	2,467,128.00	1,025,349.00	3,492,477.00
423	MATERIALS	3,836,000.00	3,982,499.00	7,818,499.00	4,340,963.00	5,020,460.00	9,361,423.00
424	REGULAR MAINTENANCE	1,110,000.00	312,000.00	1,422,000.00	903,584.00	148,200.00	1,051,784.00
425	CONTRACTUAL SERVICES	11,822,064.00	11,963,550.00	23,785,614.00	6,810,705.00	16,181,504.00	22,992,209.00
426	OTHER OPERATIONAL EXPENSES	520,000.00	50,000.00	570,000.00			0.00
463	TRANSFERS TO NON-PROFIT ORGANIZATIONS	5,779,000.00	82,422,000.00	88,201,000.00	7,831,687.00	112,277,386.00	120,109,073.00
	TOTAL CURRENT EXPENDITURES	41,998,389.00	102,197,185.00	144,195,574.00	39,803,527.00	138,946,845.00	178,750,372.00
	CAPITAL EXPENDITURES						
483	PROCUREMENT OF FURNITURE AND OFFICE EQUIPMENT	1,180,000.00		1,180,000.00	3,199,883.00	470,794.00	3,670,677.00
483	PROCUREMENT OF VEHICLES	0.00	0.00	0.00	0.00	0.00	0.00
481	BASIC AND SPECIAL MAINTENANCE	3,200,000.00	0.00	3,200,000.00	3,573,396.00	0.00	3,573,396.00
	TOTAL CAPITAL EXPENDITURES	4,380,000.00	0.00	4,380,000.00	6,773,279.00	470,794.00	7,244,073.00
	ASSISTANCE, DONATIONS AND OTHER CHARGES	1,186,800.00	15,000,000.00	16,186,800.00	5,281,139.00	83,097,394.00	88,378,533.00
	TOTAL ASSISTANCE, DONATIONS AND OTHER EXPENDITURES	1,186,800.00	15,000,000.00	16,186,800.00	5,281,139.00	83,097,394.00	88,378,533.00
	TOTAL EXPENDITURES	47,565,189.00	117,197,185.00	164,762,374.00	51,857,945.00	222,515,033.00	274,372,978.00

Finance and Revision Department
Zhaklina Popovich

Secretary General
PhD. Sait Saiti

		%
Transfers to RC Branches	112,277,386.00	40.92
RC Headquarters expenses	40,931,067.00	14.92
Expenses from RC Headquarters to RC Branches	121,164,525.00	44.16
	274,372,978.00	100.00

REALIZED TOTAL INCOME IN 2023





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To:
The Management of
RED CROSS OF THE REPUBLIC OF NORTH MACEDONIA
SKOPJE

INDEPENDENT AUDITOR'S REPORT (Continued)

Auditor's opinion

In our opinion, the financial statements of RED CROSS OF THE REPUBLIC OF NORTH MACEDONIA Skopje give a true and fair view of the financial position of the Organization as of 31 December 2023, as well as the operating results and the changes in the funds for the year than ended, in accordance with the Accounting Law for Non-profit Organizations and standards for reporting under the cash basis of accounting.

Skopje, 23 February 2024



Dragan Dimitrov
Managing Partner, Certified Auditor

КОРИСТЕНИ КРАТЕНКИ

Црвен крст на Република Северна Македонија - **Црвен крст на РСМ**
Република Северна Македонија - **РС Македонија**
Општинска организација на Црвен крст - **ООЦК**
Црвен крст на град Скопје - **ЦКГ Скопје**
Меѓународна Федерација на друштва на Црвен крст и Црвена полумесечина - **МФЦК/ЦП**
Меѓународен Комитет на Црвен крст - **МКЦК**
Светска здравствена организација - **СЗО**
Европска унија - **ЕУ**
Министерство за труд и социјална политика - **МТСП**
Црвен крст во акција - Промоција на хумани вредности - **ЦКА-ПХВ**

SHKURTESA TË PËRDORURA

Kryqi i Kuq i Republikës së Maqedonisë së Veriut - **Kryqi i Kuq i RMV**
Republika e Maqedonisë së Veriut - **RMV**
Organizata Komunale e Kryqit të Kuq - **OKKK**
Kryqi i Kuq i qytetit të Shkupit - **KKQ Shkup**
Federata Ndërkombëtare e Kryqit të Kuq dhe Gjysmëhëna e Kuqe - **Federata Ndërkombëtare e KK/GJHK**
Komiteti Ndërkombëtar i Kryqit të Kuq - **KNKK**
Organizata Botërore e Shëndetësisë - **OBSh**
Unioni Europian - **UE**
Ministria për Punë dhe Politikë Sociale - **MPPS**
Kryqi i Kuq ne aksion - Promovim i vlerave humane - **KKA-PVH**

ABBREVIATIONS

Red Cross of the Republic of North Macedonia - **Red Cross of RNM**
Republic of North Macedonia - **RN Macedonia**
Red Cross Branch - **RCB**
City Red Cross of Skopje - **CRC Skopje**
International Federation of Red Cross and Red Crescent Societies - **IFRC**
International Committee of the Red Cross - **ICRC**
World Health Organization - **WHO**
European Union - **EU**
Ministry of Labor and Social Policy - **MLSP**
Red Cross in Action - Promotion of Human Values - **RCA-PHV**

www.redcross.org.mk